

Technical Service Bulletin (TSB)
Cancel Ring Unclipped

REFERENCE:	TSB: 08-256-24 GROUP: 08 - Electrical	Date:	December 14, 2024	REVISION:	—
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or before October 31, 2024 (MDH 1031XX) .			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may experience the following:				
	<ul style="list-style-type: none"> Buzz, squeak or rattle when turning steering wheel. 				
CAUSE:	Unclipped cancel ring				

REPAIR SUMMARY:

This bulletin involves replacing the Steering Column Control Module (SCCM).

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-19-27-91	Replace SCCM (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68525564AE	SWITCH, Multifunction	SCCM with heated wheel
1 (AR)	68525565AE	SWITCH, Multifunction	SCCM without heated wheel

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the SCCM. Refer to the detailed service procedures listed in DealerCONNECT>Service Library>Service Info> 08 - Electrical / 8E - Electronic Control Modules / MODULE, Steering Column Control (SCCM) / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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