

<b>REFERENCE:</b>	<b>TSB:</b> 23-058-24 REV. A <b>GROUP:</b> 23 - Body	<b>Date:</b>	December 13, 2024	<b>REVISION:</b>	23-058-24
<b>VEHICLES AFFECTED:</b>	<p><b>**2024** - 2025 (M1) Compass (Brazil)</b>  <b>**2024** - 2025 (N4) RAM Rampage</b>  <b>**2024** - 2025 (B1) Jeep Renegade</b>  <b>This bulletin applies to:</b></p> <ul style="list-style-type: none"> <li>• M1 vehicles built <b>**on or after January 16, 2024 (MDH 0116XX) and on or before January 20, 2024 (MDH 0120XX)**</b>.</li> <li>• N4 vehicles built <b>**on or after March 19, 2024 (MDH 0319XX) and on or before March 23, 2024 (MDH 0323XX)**</b>.</li> <li>• B1 vehicles built <b>**on or after January 22, 2024 (MDH 0122XX) and on or before February 24, 2024 (MDH 0224XX)**</b>.</li> </ul>			<b>MARKET APPLICABILITY:</b>	
<b>CUSTOMER SYMPTOM:</b>	<p><b>Customers may experience the following:</b></p> <ul style="list-style-type: none"> <li>• Loose seatback on the passenger front seat.</li> </ul>				
<b>CAUSE:</b>	Improper torque applied				

This bulletin supersedes Technical Service Bulletin (TSB) 23-058-24, date of issue December 06, 2024, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include updated build dates, model years and Diagnosis statement.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-165, date of issue December 06, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves removing the passenger seat and tightening the fasteners that join the seatback to the seat.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-13-36-9N	Fasteners, Seat back-Tighten To Spec (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

**DIAGNOSIS:**

**\*\*If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.\*\***

**REPAIR PROCEDURE:****WITHOUT SEAT STORAGE COMPARTMENT:**

1. Disconnect the negative battery cable.
2. Remove the passenger seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
3. Remove the fastener on the outer back of the plastic cover [Fig. 1](#).

**Fig. 1**

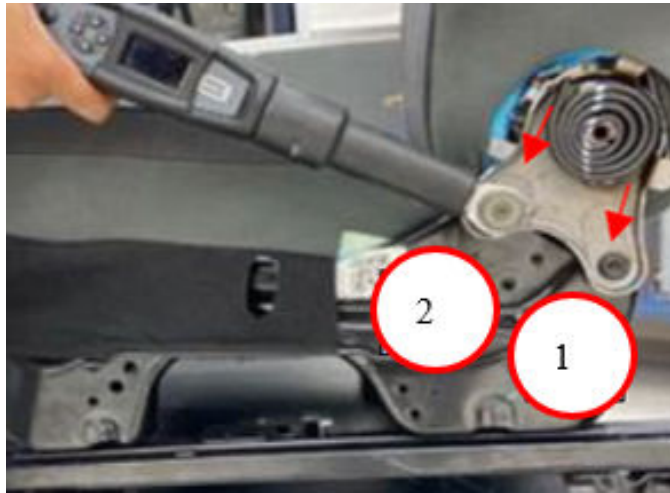
Cover Fastener Location

4. Remove the other fastener and remove the cover from the rear inner guide of the front seat [Fig. 2](#).

**Fig. 2**

Cover Fastener Location

5. Tighten the two fasteners to 60 N·m (44.2 ft. lb.) in the sequence shown in [Fig. 3](#).



**Fig. 3**  
Two Fasteners

1 - Rear Fastener  
2 - Front Fastener

6. Install the side cover.
7. Install the seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
8. Connect the negative battery cable.

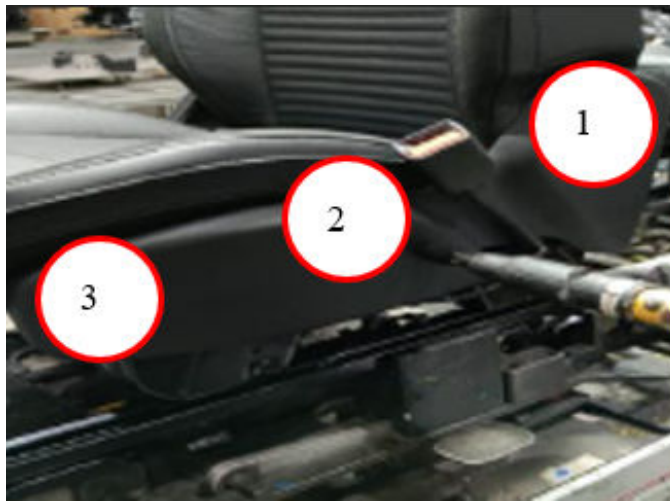
**WITH SEAT STORAGE COMPARTMENT:**

1. Disconnect the negative battery cable.
2. Remove the passenger seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
3. Remove the fastener on the outer back of the plastic cover [Fig. 4](#).



**Fig. 4**  
Cover Fastener Location

4. Remove the fastener on the side of the plastic cover [Fig. 5](#)



**Fig. 5**  
Cover Removal Points

- 1 - Rear Of The Cover
- 2 - Top Of The Cover
- 3 - Front Of The Cover

5. To disengage the rear of the cover (point 1 of [Fig. 5](#)), pull the outer cover out to release the two anchor points [Fig. 6](#).



**Fig. 6**  
Pulling Cover Out

6. To disengage the top of the cover (point 2 of Fig. 5), pull the top out and remove from the anchor points Fig. 7.



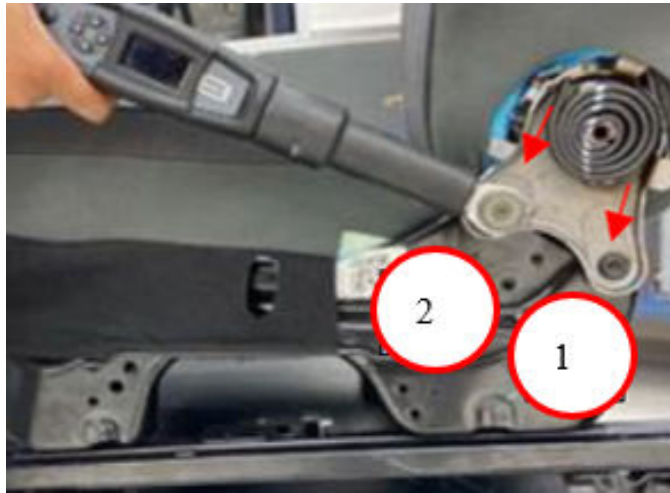
**Fig. 7**  
Pulling Cover Out

7. To disengage the front part of the cover (point 3 of Fig. 5), apply force to the rear of the cover forward Fig. 8.



**Fig. 8**  
Pulling Cover Off

8. Tighten the two fasteners to 60 N·m (44.2 ft. lb.) in the sequence shown in Fig. 9.



**Fig. 9**  
Two Fasteners

1 - Rear Fastener  
2 - Front Fastener

- 
9. Install the side cover.  
10. Install the seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.  
11. Connect the negative battery cable.

**POLICY:**

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*