

Technical Service Bulletin (TSB)
Noise From Steering Wheel While Turning

REFERENCE:	TSB: 08-251-24 GROUP: 08 - Electrical	Date:	December 10, 2024	REVISION:	–
VEHICLES AFFECTED:	2023 - 2024 (B1) Jeep Renegade 2023 - 2024 (H1) Jeep Commander 2023 - 2024 (M1) Jeep Compass This bulletin applies to vehicles built on or after December 28, 2023 (MDH 1228XX) and on or before November 14, 2024 (MDH 1114XX).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> Noise when turning the steering wheel. 				
CAUSE:	Wire harness interference				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-167, date of issue December 10, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting the steering wheel operation for a noise while turning and, if noisy, repositioning the steering wheel wire harness.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-19-27-92	Steering Wheel - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
08-19-27-93	Steering Wheel - Inspect and Repair (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Customer Concern	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Turn the steering wheel full stop to the left and right five times.

2. Is a noise heard coming from the steering wheel when turning?
 - YES>>> Proceed to [Step 3](#).
 - NO>>> This bulletin has been completed. Use Inspection LOP (XX-XX-XX-XX) to close the active RSU.
3. Disconnect and isolate the negative battery cable.
4. Remove the Driver Air Bag (DAB). Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 4110A11 - Volante - remocao/recolocacao para versoes com air bag.
5. Correct the position of the wire harness [Fig. 1](#).

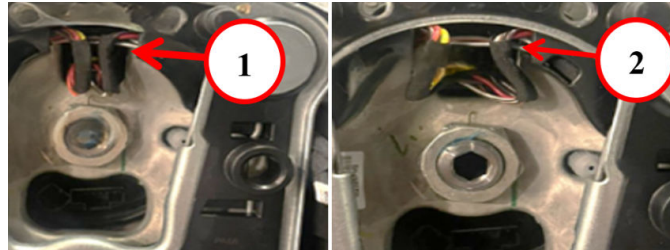


Fig. 1
Steering Wheel Harness

1 - Incorrectly Positioned Wire Harness
2 - Correctly Positioned Wire Harness

6. Turn the steering wheel full left and right to confirm the noise is eliminated.
7. Install the DAB. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 4110A11 - Volante - remocao/recolocacao para versoes com air bag.
8. Connect the negative battery cable.

POLICY:

Reimbursable within the provisions of the warranty.

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