



Bulletin No.: PIT6303

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Preliminary Information

PIT6303 2nd Row Bucket Seat Headrest Does Not Return To Upright Position After Returning Seat to Upright Position

Models

Brand:	Model:	Model Years:	VIN:	Engine:	Transmissions:
Cadillac	Escalade IQ 2025		from to	All	All All All

Involved Region or Country	North America
Condition	Vehicles equipped with manual 2nd row bucket seats may experience a headrest does not want to lock in the upright position after the seat has been returned to its normal position after being folded flat.
Cause	The internal latch mechanism is temporarily sticking inside the head rest.

Correction:

Please do not replace the headrest for this concern.

SLOWLY return the headrest to the upright position. It may take up to 5 attempts before the headrest will lock into the upright position. Moving the headrest slowly allows the internal latch mechanism to lock the head rest upright. Do Not quickly flip or slam the head rest upright as this will negatively impact the internal latch mechanism.

Version History

Version	1
Modified	12/13/2024 - Created on.

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