



**Bulletin No.:** PIT6299

**Published date:** 12/10/2024

## Preliminary Information

### PIT6299 Key Fob Learn Fails / Unable to Learn Key Fobs / Unable To Program Fobs

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	LYRIQ	2025	All All	All	All
Chevrolet	BrightDrop 400	2025	All All	All	All
Chevrolet	BrightDrop 600	2025	All All	All	All
GMC	HUMMER EV	2025	All All	All	All
GMC	HUMMER EV SUV	2025	All All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>Some dealerships may have experienced issues with programming key fobs. If both keys are deleted, the vehicle will be placed in a theft locked state when trying to add new keys.</b>
<b>Cause</b>	<b>Under investigation</b>

#### Correction:

If you are experiencing this issue during either a key fob add procedure or after deleting key fobs and attempting to learn new fobs, A field service engineer will need to be sent to the dealership to complete the learn procedure. Please contact Techline referencing this PI in order to request a field service engineer for support.

#### Version History

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>12/10/2024 - Created on.</b>

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