



Service Bulletin

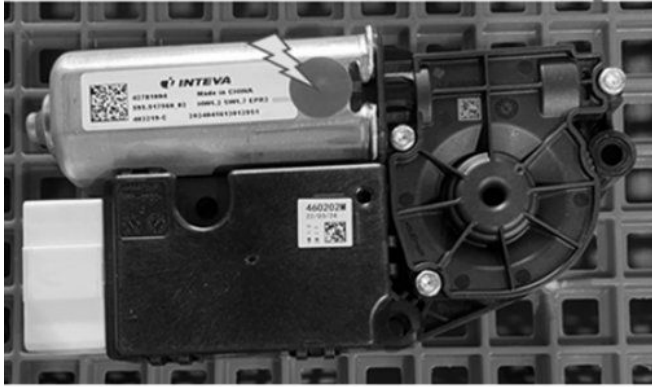
Bulletin No.: 24-NA-256

Date: November, 2024

TECHNICAL

Subject: Sunroof False Reversal

Brand:	Model:	Model Year:		Vehicle Build Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Envista	2024	2025	SOP	October 18, 2024	All	All
Chevrolet	Trax	2024	2025	SOP	October 30, 2024	All	All

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Sunroof (RPO CAC)
Condition	Some customers may comment that the sunroof has false reversals from sliding closed or venting closed.
Cause	This condition may be caused by the sunroof motor being impacted from voltage fluctuation when multiple electric appliances are working at the same time.
Correction	<div style="text-align: center;">  </div> <p style="text-align: right; margin-top: 10px;">6763299</p> <p>Replace the sunroof motor with a new updated motor with Blue Dot on it. Refer to the Service Procedure below.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

If you encounter a vehicle with the above concern, replace the sunroof motor. Refer to *Sunroof Window Motor Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	MOTOR ASM-SUN RF WDO (W/ CONT MDL)	42781004	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6086148*	Sunroof Window Motor Replacement for False Reversal	1.2 hrs

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	Released November 07, 2024

