

**HYUNDAI**  
**Technical Service Bulletin**

GROUP <b>BODY ELECTRICAL</b>	NUMBER <b>24-BE-018H</b>
DATE <b>DECEMBER 2024</b>	MODEL(S) <b>VENUE (QX)</b>

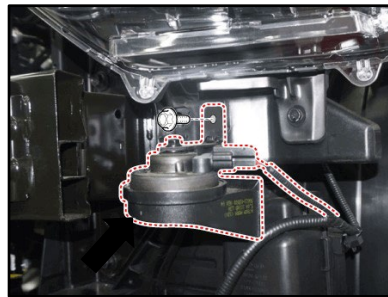
**SUBJECT:** HORN ASSEMBLY REPLACEMENT  
 WARRANTY EXTENSION (TXXU)

This TSB supersedes 23-BE-009H to revise NOTE 1 within the warranty information on page 2. If the affected parts are within the extended warranty period of 10 years or 120,000 miles then submit as a campaign claim type.

**Description:** Certain 2020-22MY Venue (QX) vehicles may experience an inoperable horn that may be caused by foreign substances causing internal parts to oxidize.

Hyundai is extending the warranty coverage for the horn replacement to 10 years or 120,000 miles from the date of original retail delivery or date of first use (whichever occurs first) and is valid for original and subsequent owners.



This bulletin provides information on how to fix the inoperative horn.



**Applicable Vehicles (Certain):**

- 2020–2022MY Venue (QX) vehicles produced from 01/11/2019 – 04/25/2022

**Parts Information:**

PART NAME	MODEL	ORIG. PART NUMBER	NEW PART NUMBER
HORN ASSY-LOW PITCH	VENUE (QX)		
		96611-K2000	96611-K2000FFF

## Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Venue (QX)	30D008R0	Horn Assembly Replacement	0.5 M/H	96611-K2000	I11	ZZ3

**NOTE 1:** If the affected parts are within the extended warranty period of 10 years or 120,000 miles then submit as a campaign claim type.

**NOTE 2:** Take a picture of the warrantable defect. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

**NOTE 3:** The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

**NOTE 4:** If a part is found in need of replacement while performing this TSB and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

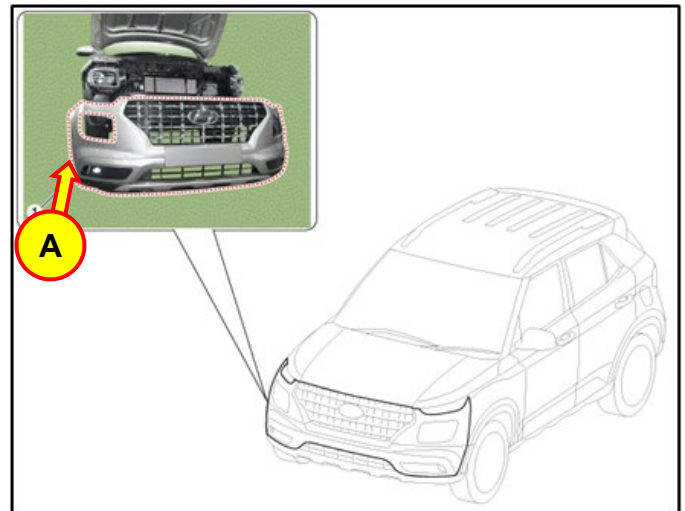
## Service Procedure:

**STUI**

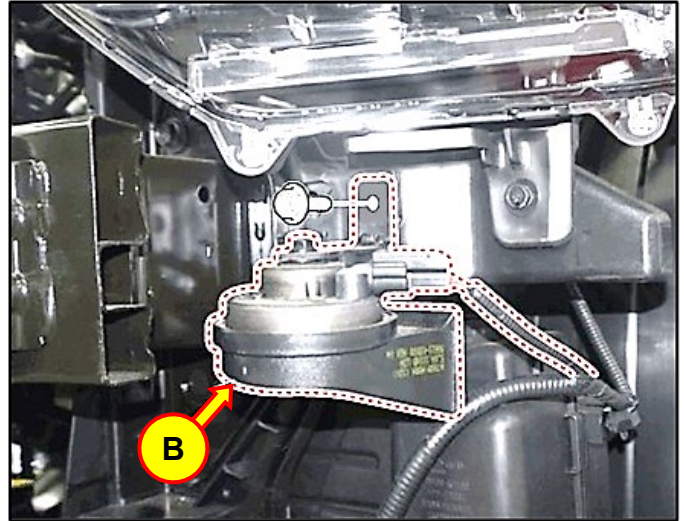


Refer to the latest Warranty Digital Documentation Policy for repair validation requirements.

1. Refer to the shop manual to remove the front bumper assembly (A):
  - **Body (Interior and Exterior) > Front Bumper > Front Bumper Cover > Repair procedures**



2. Refer to the shop manual to remove the horn (B) by disconnecting the horn connector and removing the mounting bolt:
  - **Body Electrical System > Horn > Repair procedure**



3. Reinstall parts in the reverse order of the removal process.
4. This service procedure is now complete.