



Service Bulletin

Bulletin No.: 24-NA-249
Date: November, 2024

TECHNICAL

Subject: Front Seat Covers Not Secured to Seat Frame

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado EV	2024	2025	-	-	All	All
GMC	Sierra EV	2024	2025				

Involved Region or Country	North America
Condition	 Some customers may comment that the front lower seat cushion cover is loose at the seat frame. 6760538
Cause	The cause of the condition may be the seat frame rolled edge gap might not be the correct width which will impact the retention of the seat cover retainer.
Correction	Technicians are to perform the following procedure as described below.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Service Procedure

1. Remove outer seat cushion trim retaining screw.
2. Gently and carefully move trim panel out of the way.



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3. Remove retainer clip.



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4. Release cover retainers on outer side of cover with hose hook.

Important: Be careful to not to poke through cover or damage retainer.



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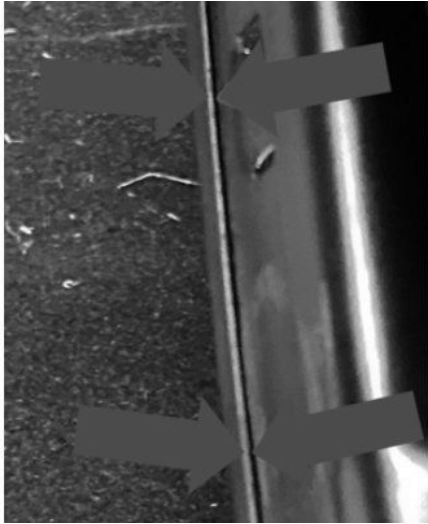
5. Carefully lift cover and cushion and roll the seat cover retainers under the seat cover to prevent them from interfering with the repair procedure.
6. Support the seat cover and cushion using a suitable non marring fixture.

Important: Be careful to not damage or scratch the seat cover.



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7. Measure the gap at the seat front seat frame assembly. If the gap is approximately 1.4mm, it must be widened to between 2.2 and 2.4mm using the procedure below.



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8. Insert a piece of cardboard or non marring material to protect the center console from any damage or scratches.
9. Insert the blade of the painter's tool in between the lip and the frame. Gently tap it with your hand or a small rubber hammer to spread the gap to 2.2-2.4mm.



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Important: Use extreme care to not damage the seat cover. Do not use too much force or the tool may slip out and cause unwanted damage to other trim pieces.

10. Once the gap is widened to 2.0-2.4mm, carefully remove the cardboard or non-marring material next to the center console as well as the fixture supporting the seat cushion and cover and reattach the seat cover to the seat frame and ensure it stays secure. If the seat cover does not stay secure, repeat the procedure as shown above to widen the gap to 2.0-2.4mm.
11. Install outer seat cushion trim retaining screw. See SI for the proper torque specification.



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12. Install a NEW retainer clip on inner front side of cover.



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Parts Information

Causal Part	Description	Part Number	Qty
N/A	RETAINER,F/ SEAT BK CVR	11603734	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*7086088	Front Lower Seat Cover Loose	0.3 hr
Add	Additional Side	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released November 06, 2024