



# Service Bulletin

Bulletin No.: 24-NA-152

Date: November, 2024

## INFORMATION

**Subject: Information on Intellibeam Inop, Auto High Beam Headlamps, Side Blind Zone Inop and/or Side Object Detection Inop**

| Brand:    | Model:                 | Model Year: |      | VIN: |    | Engine: | Transmission: |
|-----------|------------------------|-------------|------|------|----|---------|---------------|
|           |                        | from        | to   | from | to |         |               |
| Chevrolet | Silverado 2500/3500 HD | 2024        | 2025 | -    | -  | All     | All           |
| GMC       | Sierra 2500/3500 HD    |             |      |      |    |         |               |

|                                   |  |
|-----------------------------------|--|
| <b>Involved Region or Country</b> | North America, Middle East, Israel, Australia/New Zealand  |
| <b>Condition</b>                  | Some customers may comment on that the Intellibeam (auto high beams) do not work properly.<br>Customer may also notice that the side blind zone/side object detection is not working and there is no message on the DIC indicating this.   |
| <b>Cause</b>                      | The Intellibeam system uses the Side Blind Zone Alert (SBZA) sensors to dim the headlamps for traffic approaching from the rear. Not all SBZA issues will give a message to the customer on the DIC.<br>Trucks that have had the bed removed for a service body will have this concern because there is not a place to mount the sensors.<br>Intellibeam will also be disabled if the fog lamps are turned on. |
| <b>Correction</b>                 | Check for DTCs or communication issues with the SBZA module.<br>Contact Techline to recalibrate the CGM for the removal of the SBZA sensors if a service body was installed.   |

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

|                 |   |
|-----------------|---|
| <b>Version</b>  | 2   |
| <b>Modified</b> | Released August 09, 2024<br>Revised November 08, 2024 – Changed Correction to contact Techline. |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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