



STAR ONLINE PUBLICATION



Case Number: S2407000003

Release Date: December 2024

Symptom/Vehicle Issue: Customer Indicates Coolant Is Dripping From Under The Vehicle

Complaint/Technician Observation: Further investigation found the coolant can be found leaking from the 3-way valve.

Disconnect all three quick-connect hoses and inspect the internal components of the quick connects for any plastic debris, contaminants, or O-ring damage. If nothing is visibly damaged or broken, clean the inside of the connection thoroughly, reconnect and retest operation. If any component inspected has visible damage replace and retest.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.