



STAR ONLINE PUBLICATION

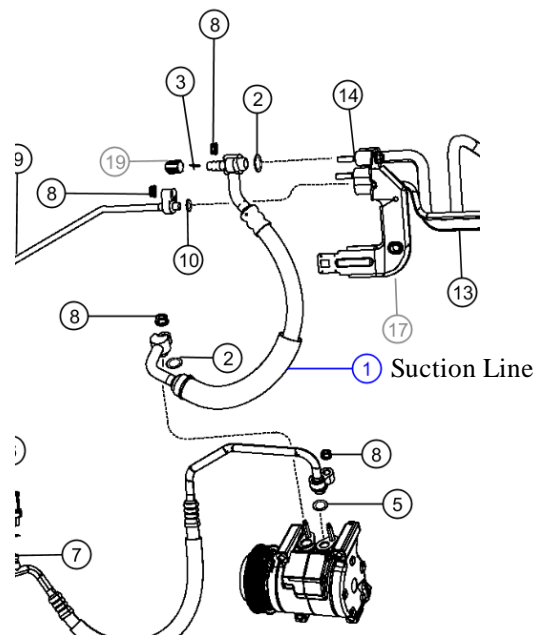


Case Number: S2424000014

Release Date: December 2024

Symptom/Vehicle Issue: Customer Indicates The Air Conditioning Is Blowing Warm Air.

Complaint/Technician Observation: Further investigation found that the A/C system was working for a short period, monitoring the pressures showed that the high side lines were operating around normal pressures and cycling as they should. When monitoring the low side it was found that the low side pressure remained higher around 50-55psi with very little movement. Remove and inspect the A/C compressor suction line for debris or delaminating pieces blocking the flow. If any debris is found or seen in the line replace the suction line and retest.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.