



STAR ONLINE PUBLICATION

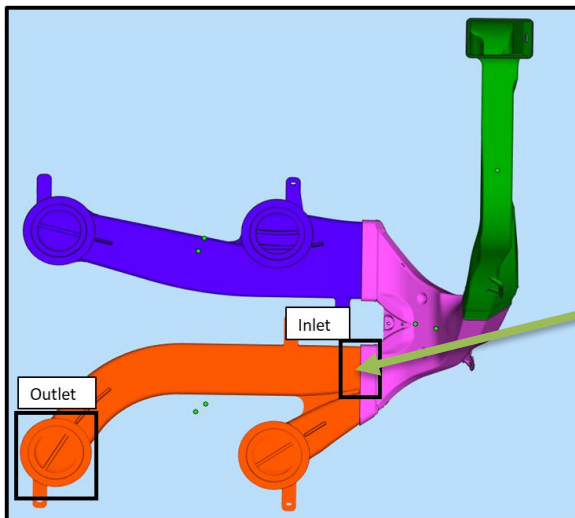


Case Number: S2424000013

Release Date: December 2024

Symptom/Vehicle Issue: Customer Indicates The Air Flow Through Rear 2nd Row Overhead Vents Are Low.

Complaint/Technician Observation: A known issue has shown that the 2nd row driver side overhead duct at the inlet is collapsed creating restricted airflow to outlet and vents. Lower the headliner, inspect for this condition. If found remove duct and replace.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.