



# TECHNICAL SERVICE BULLETIN

## Rear Lamp Assemblies Do Not Fit Tightly Or Have A Large Gap To The Body

24-2411

04 December  
2024

### Model:

<b>Ford</b> 2022-2024 Maverick	Rear lamp assemblies - level 1 (minor feature code JDAAB) built on or before 1-Dec-2023 Rear lamp assemblies - level 2 (minor feature code JDAAC) built on or before 18-May-2024 Rear lamp assemblies - level 3 (minor feature code JDAAD) built on or before 18-May-2024
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**Markets:** North American markets only

**Issue:** Some 2022-2024 Maverick vehicles equipped with rear lamp assemblies - level 1 (minor feature code JDAAB) built on or before 1-Dec-2023 and 2022-2024 Maverick vehicles equipped with rear lamp assemblies – level 2 (minor feature code JDAAC) or with rear lamp assemblies – level 3 (minor feature code JDAAD) built on or before 18-May-2024 may exhibit a condition where the rear lamp assemblies do not fit tightly or have a large gap to the body. This may be due to the retaining pin design. To correct this condition, follow the Service Procedure to replace the retainers and retaining pins on both rear lamp assemblies.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2022-2024 Maverick
  - Rear lamp assemblies - level 1 (minor feature code JDAAB) built on or before 1-Dec-2023
  - Rear lamp assemblies - level 2 (minor feature code JDAAC) built on or before 18-May-2024
  - Rear lamp assemblies - level 3 (minor feature code JDAAD) built on or before 18-May-2024
- Rear lamp assemblies do not fit tightly or have a large gap to the body

### Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
W718155-S300	2	1	4	Lower Rear Lamp Assembly Retainer
W717430-S300	2	1	4	Upper Rear Lamp Assembly Retainer
NZ6Z-00814-A	4	1	4	Retaining Pin (Rear Lamp Assembly - Level 1 [JDAAB])
NZ6Z-00814-B	4	1	4	Retaining Pin (Rear Lamp Assembly - Level 2 [JDAAC] And Level 3 [JDAAD])

**Claim Quantity** refers to the total number of individual pieces required to repair the vehicle.

**Package Order Quantity** refers to the amount of the service part number package(s) required to repair the vehicle.

**Number In Package** refers to the number of individual pieces included in a service part number package.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2022-2024 Maverick: Use PTS To Identify Type Of Rear Lamp Assembly Replace Retainers Following The Service Procedure Includes Time To Remove And Install Rear Lamp Assemblies (Do Not Use With Any Other Labor Operations)	242411A	0.4 Hrs.

### Repair/Claim Coding

Causal Part:	13404
Condition Code:	07

## Service Procedure

**NOTE: Perform the following procedure on both rear lamp assemblies**

1. Identify the type of rear lamp assemblies installed in the vehicle.
  - (1). Access the [PTS](#) website.
  - (2). Enter the [VIN](#) in the vehicle ID tab.
  - (3). Scroll down to the vehicle information section.
  - (4). Select the link for additional information.
  - (5). Locate the rear lamp assembly minor feature code of the vehicle.
2. Remove the rear lamp assembly. Refer to the [WSM](#), Section 417-01 Exterior Lighting > Removal and Installation.
3. Remove and discard the upper and lower retainers using the appropriate trim clip removal tool. (Figures 1-3)

Figure 1

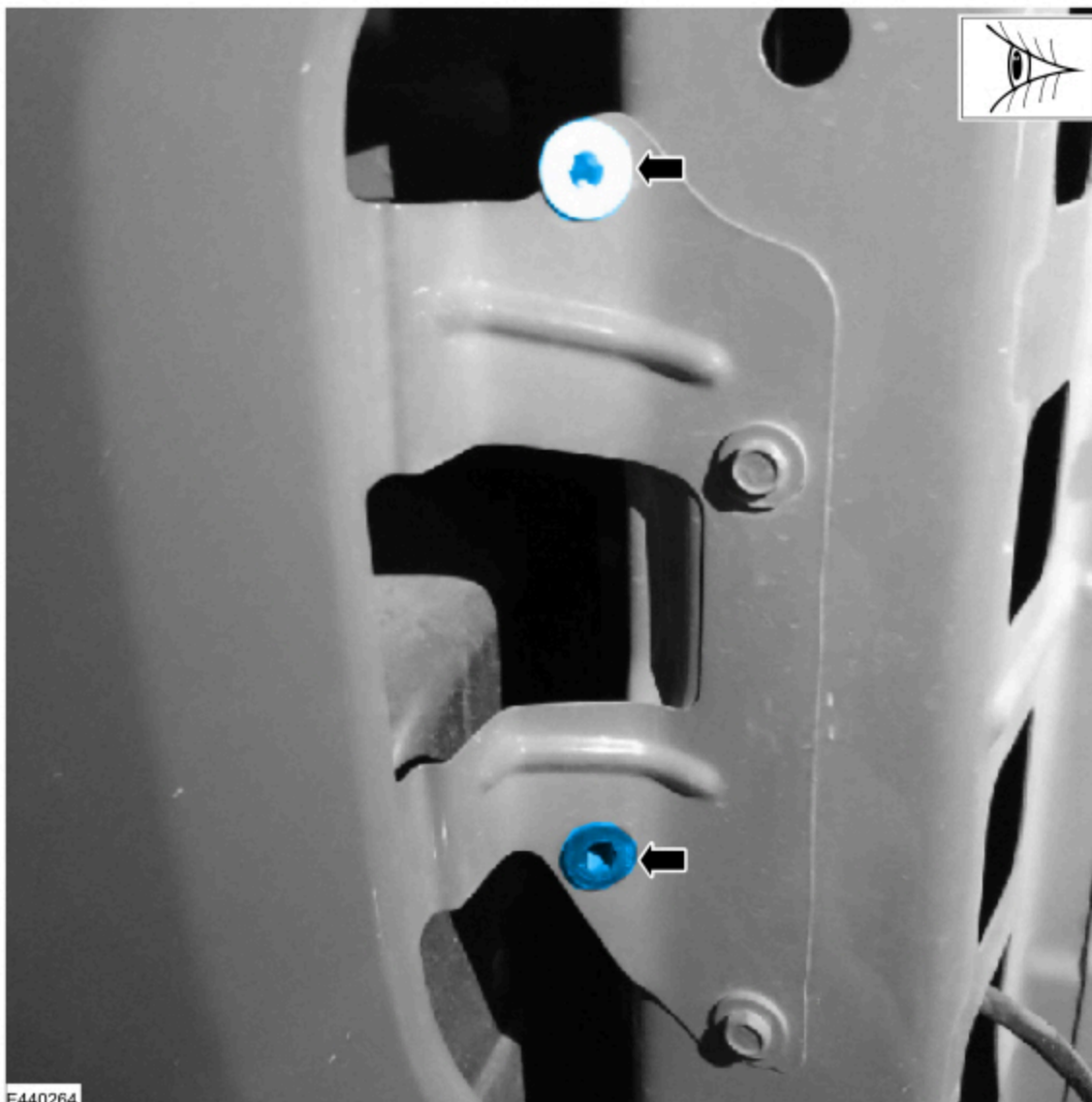


Figure 2

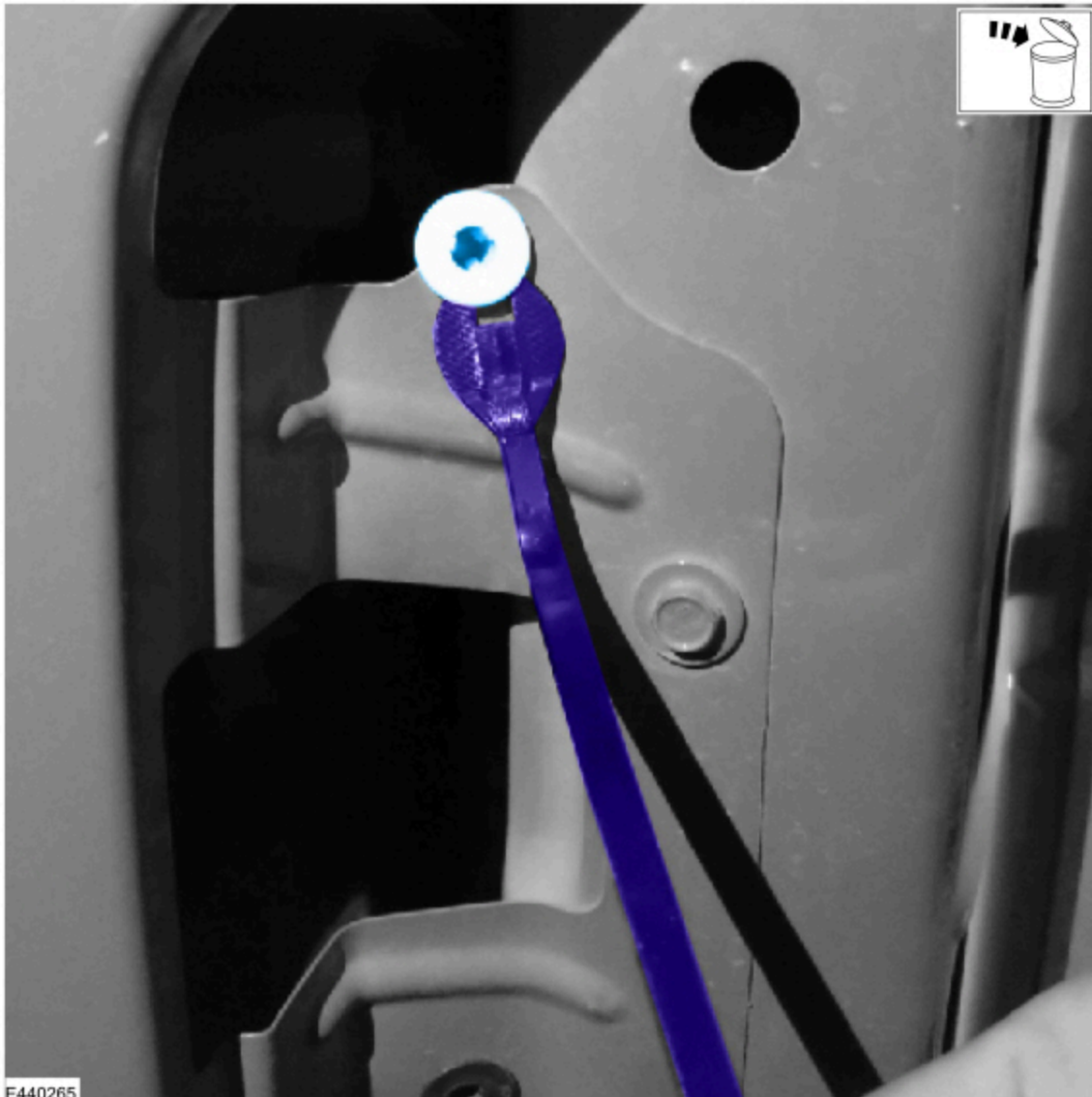
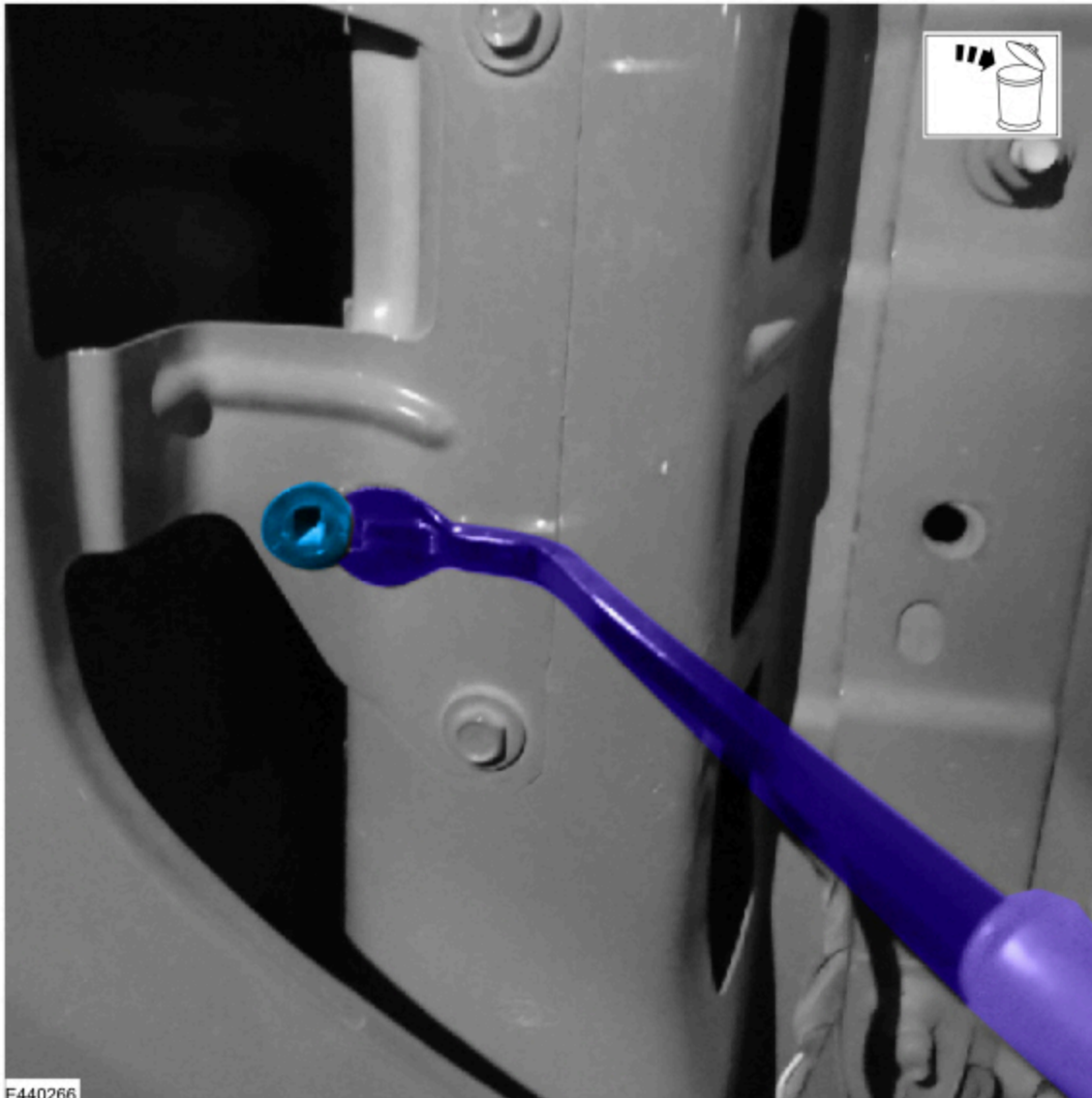


Figure 3



4. Place the rear lamp assembly on a workbench or in a stable surface.
  5. Remove and discard the 2 retaining pins on the back of rear lamp assembly. (Figures 4-5).
- Figure 4



E440267.

Figure 5



**6. Install new retaining pins in the rear lamp assembly.**

(1). For vehicles equipped with level 1 rear lamp assemblies (minor feature code JDAAB), install level 1 retaining pins.

(2). For vehicles equipped with level 2 or 3 rear lamp assemblies (minor feature code JDAAC or JDAAD), install level 2 and 3 retaining pins.

**7. Tighten both retaining pins to 2.5 Nm (22 lb-in).**

**8. Install the new retainers into the vehicle body.**

**9. To assemble the vehicle, reverse the removal procedure.**

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.