

12/3/2024



To: All Hyundai Translead Customers and Dealers

Re: Air Tank Installations on Tandem and Tridem Mechanical Suspensions

As many are aware, the trailing equipment industry has experienced issues with air tank mounting on spring laden suspensions for years. With multiple changes occurring in bracketry and air tanks recently, air tank failures have been on the rise across OEM's in the industry.

While this is not a Hyundai Translead issue, it is one that is impacting all OEM's seemingly without explanation as the components are procured from the same vendors in accordance with historical industry practices and specifications yet the observed failure rate continues to be seen or even increase.

Beginning in late 2023, Hyundai Translead endeavored to utilize its own engineering resources and iLab testing facility to create a fully engineered and tested solution to this issue for the industry. I am proudly writing this to you today to share that we have developed a solution. This low cost, patent pending solution may be installed with simple hand tools. This solution has been implemented across all air tank installations at Hyundai Translead regardless of suspension type.

Because of this, Hyundai Translead is prepared to do the following to assist its customers and the industry at large:

1. Hyundai Translead will provide parts for this solution to all customers who purchased Hyundai Translead trailers fitted with tandem and tridem mechanical suspensions free of charge for trailers manufactured on or after October, 2023.
2. While not validated for all installations, Hyundai Translead will offer this solution for sale to customers and manufacturers of competitive products. Hyundai Translead will further support the industry by sharing testing process and success criterion utilized in the development of the solution at our iLab facilities.
3. Given the intellectual property of the solution, Hyundai Translead will also allow competitive manufacturers a reasonable license of these designs to provide it to their customers if they choose to do so.

Hyundai Translead is committed to addressing issues both for its customers and the industry at large and is proud to be able to offer this solution. Shortly, you will be hearing from your Hyundai Translead sales or customer care representatives to detail how you may best receive this retrofit solution which will be available for shipment in the coming weeks.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Sean L. Kenney', written over a large, faint background watermark of a gear.

Sean L. Kenney

CEO, Hyundai Translead