



**Bulletin No.:** PIT6142D

**Published date:** 12/5/2024

## Preliminary Information

### PIT6142D No Cluster Graphics In Progressive Theme or No Digital Speedometer Display At Times

#### Models

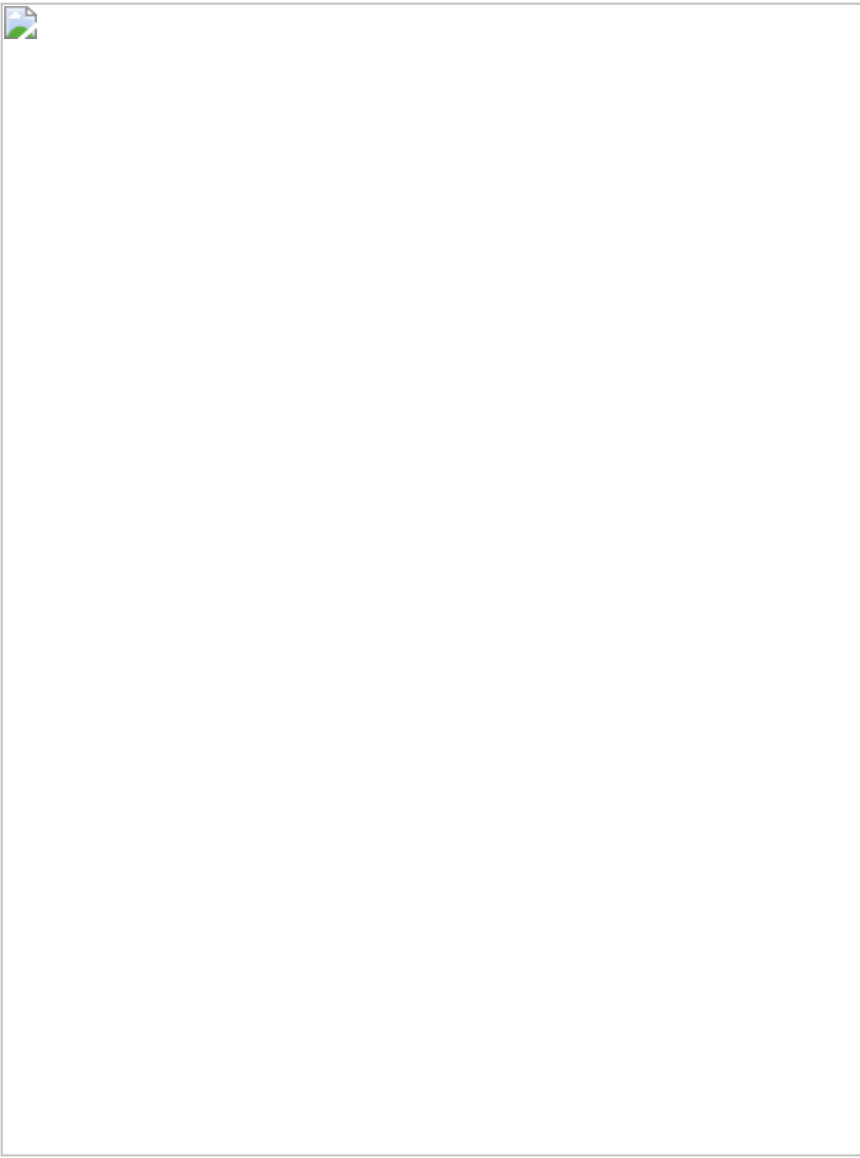
<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Chevrolet	Silverado 1500	2024	All All	All	All
Chevrolet	Silverado 2500HD/3500HD	2024	All All	All	All
Chevrolet	Suburban	2024	All All	All	All
Chevrolet	Tahoe	2024	All All	All	All
GMC	Sierra 1500	2024	All All	All	All
GMC	Sierra 2500HD/3500HD	2024	All All	All	All
GMC	Yukon	2024	All All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UDV</b>
<b>Condition</b>	<p><b>A customer may comment that there are no graphics displayed in the Cluster (IPC) at times after starting vehicle while viewing the Progressive Theme. Customer may indicate they can shut the vehicle off and restart or change to a different theme and graphics will return.</b></p> <p><b>A customer may also comment that the digital speedometer display is missing at times as shown below.</b></p>
<b>Cause</b>	<b>Software anomalies.</b>

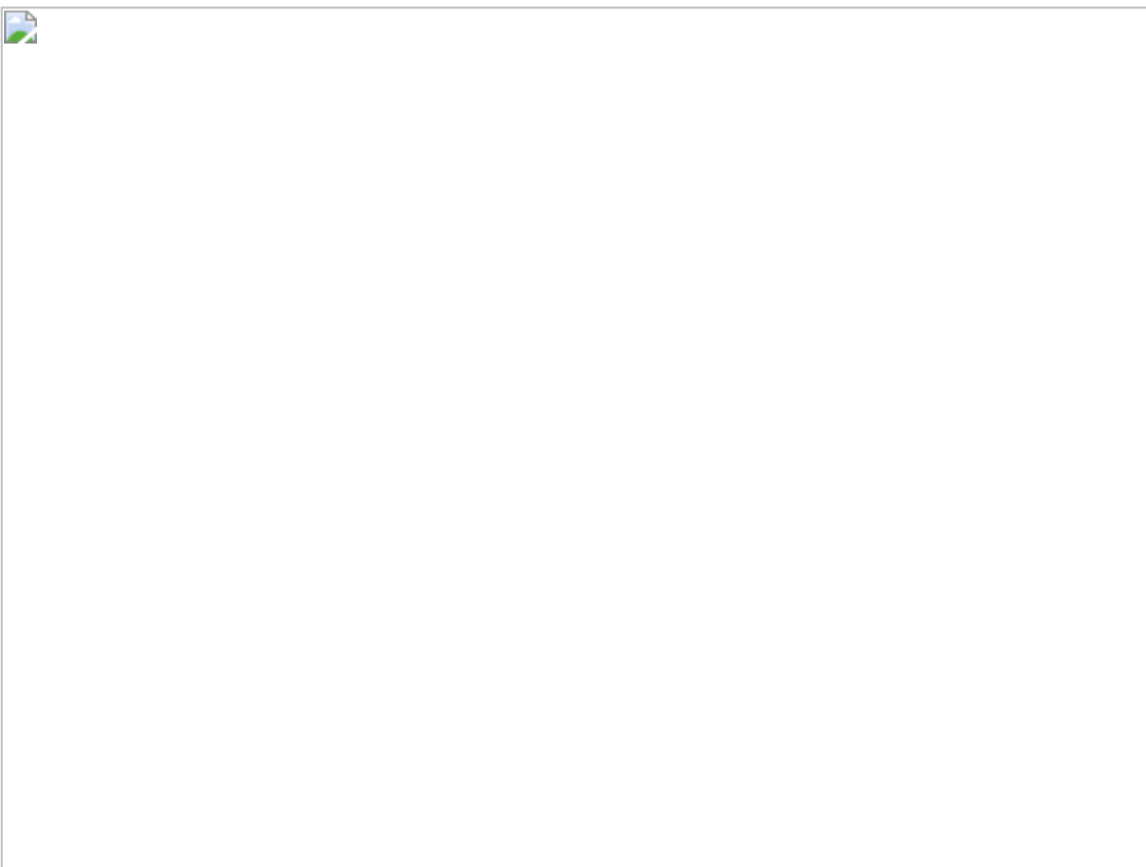
#### Correction

**Reprogram the Instrument Panel Cluster.**

**Example Picture of Cluster with no graphics:**



**Example Pictures of Cluster with and without Digital Speedometer**





### **Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>
<b>2810195</b>	<b>Instrument Cluster Reprogramming with SPS</b>	<b>Use Published Labor Time</b>

### **Additional SI Keywords**

speed, speedometer, tach, tachometer

### **Version History**

<b>Version</b>	<b>5</b>
<b>Modified</b>	<b>03/22/2024 - Created on 03/27/2024 - Updated Models 09/17/2024 - Updated Condition 10/07/2024 - Updated Correction 12/05/2024 - Updated Cause information</b>