 HYUNDAI Technical Service Bulletin	GROUP	NUMBER
	BODY	24-BD-013H
	DATE	MODEL(S)
	DECEMBER 2024	IONIQ 5 (NE EV)
SUBJECT: CHARGING DOOR REPLACEMENT DUE TO EXCESSIVE REAR GAP		

Description: This bulletin provides instructions to replace the charging door for certain IONIQ 5 (NE EV) vehicles that may experience excessive rear gap within the charging door.




Applicable Vehicles (Certain):

- 2024MY IONIQ 5 (NE EV) produced from 05/02/2024 to 08/22/2024

NOTICE

To avoid any potential damage to IONIQ vehicles, IONIQ repairs can only be performed at IONIQ certified dealers.

Parts Information:

Model	Part Name	Part Number	Color	Figure	Remarks
IONIQ 5 (NE EV)	Charging Door	69511-GI000C5GQH	Cyber Grey Metallic		Part number differentiated by color
		69511-GI000M9UQH	Digital Teal Green Pearl		
		69511-GI000SAWQH	Atlas White		
		69511-GI000U3PQH	Lucid Grey Metallic		
		69511-GI000A2BQH	Phantom Black Pearl		
		69511-GI000T5RQH	Shooting Star Grey Matte		
		69511-GI000W3TQH	Gravity Gold Matte		

Warranty Information:

Model	Op. Code	Operation	Op. Time	Casual Part	Nature Code	Cause Code
IONIQ 5 (NE EV)	40D186R0	Charging Door Replacement	0.3 M/H	69511-GI000C5GQH	B31	ZZ2

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

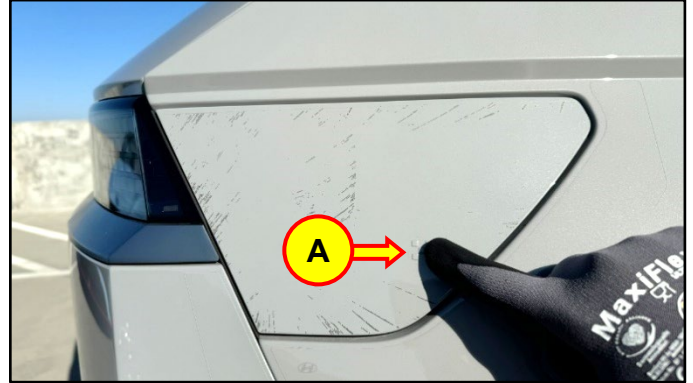
Service Procedure:

STUI

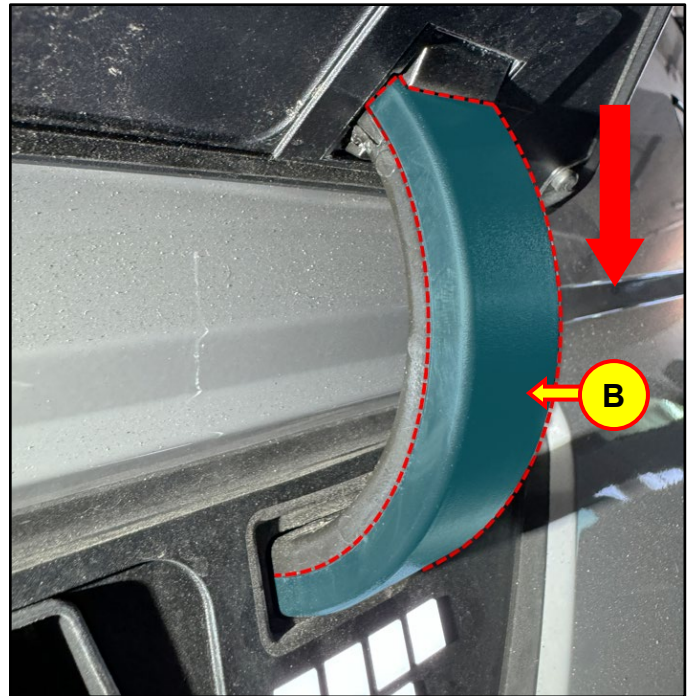
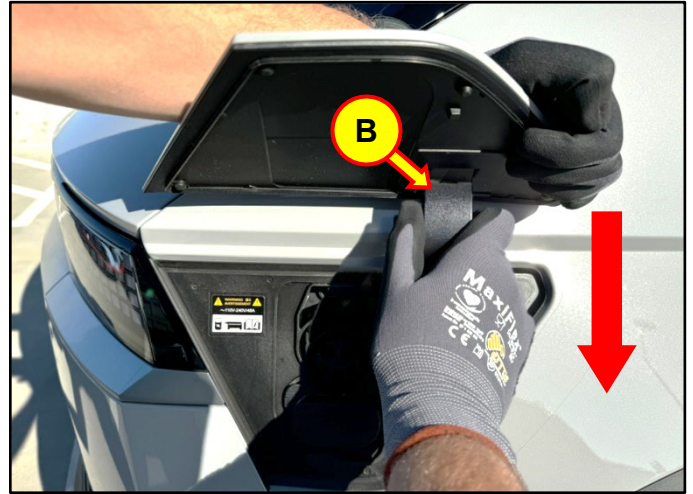


This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

1. Open the charging door (A) by pressing on the designated area.



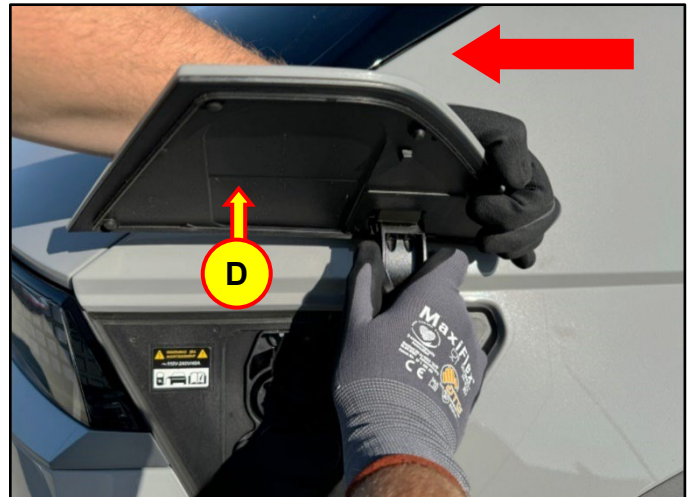
2. To open the bracket cap (B), hold the charging door with the left hand to prevent it from closing, and slide the bracket cap downward with the right hand to expose the mounting screws.



3. Remove the mounting screws (C).



4. To remove the charging door, pull the charging door (D) toward the rear of the vehicle.



5.

STUI



Using STUI, take a photo of the new charging door in its packaging next to the old charging door with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



6. To install the new charging door (E), slide the charging door toward the front of the vehicle.



7. Reinstall the mounting screws (C).



8. Close the bracket cap.



9. Open and close the charging door to ensure proper operation.

Inspect the body gaps around the charging door to ensure evenness on all sides.

Verify that the charging door sits flush with the surrounding body panels when closed.



10. This service procedure is now complete.