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|  HYUNDAI Technical Service Bulletin | GROUP CAMPAIGN | NUMBER 24-01-092H |
| | DATE DECEMBER 2024 | MODEL(S) SANTA FE (MX5A) SANTA FE HYBRID (MX5A HEV) |
| SUBJECT: RESETTING THE DCU NETWORK (SERVICE CAMPAIGN TCQ) | | |

★ IMPORTANT

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open campaigns.

Description: Certain 2025MY Santa Fe (MX5A) and Santa Fe Hybrid (MX5A HEV) vehicles may have a Bluelink malfunction or not able to have Bluelink setup. This bulletin provides instructions to reset the network in Dealer Mode to prevent the Data Concentrator Unit (DCU) modem from experiencing a "Blue Link Not Open" error.

Applicable Vehicles (Certain):

- 2025MY Santa Fe (MX5A) produced 10/24/2024 - 11/22/2024
- 2025MY Santa Fe Hybrid (MX5A HEV) produced 10/24/2024 - 11/25/2024

Warranty Information:

| Model | Op. Code | Operation | Op. Time | Casual Part | Nature Code | Cause Code |
|-------|----------|--|----------|-------------|-------------|------------|
| ALL | 40DA25R0 | Resetting the DCU Network in Dealer Mode | 0.5 M/H | 96510-R6020 | M72 | ZZ3 |

NOTE 1: Submit claim on Claim Entry Screen as "Campaign" type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

Service Procedure:

STUI



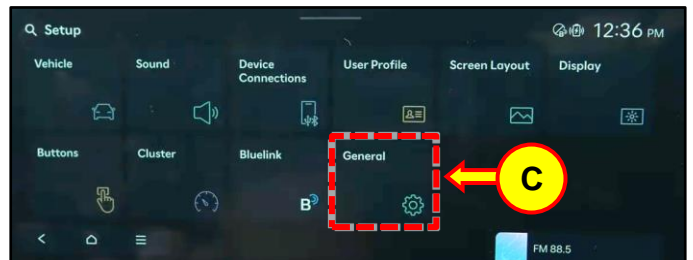
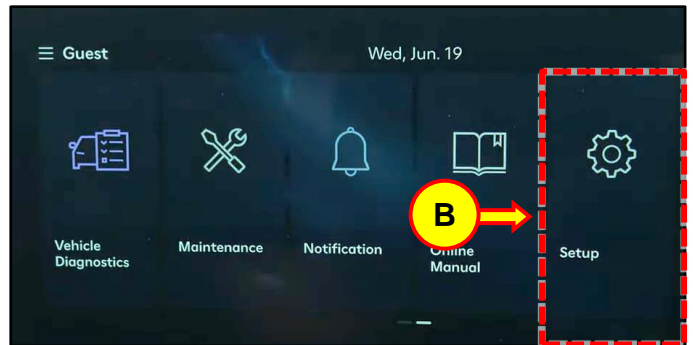
This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

Resetting the DCU Network

1. Turn **ON** the ignition (A).

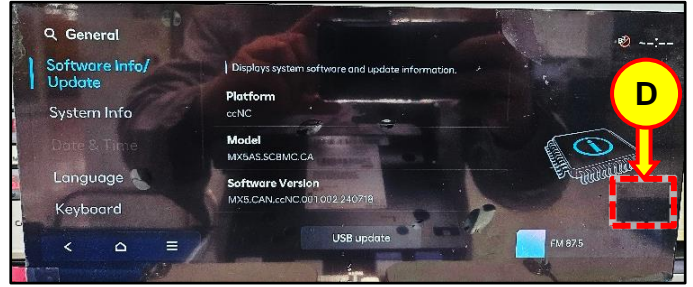


2. Select **Setup** (B) then **General** (C).

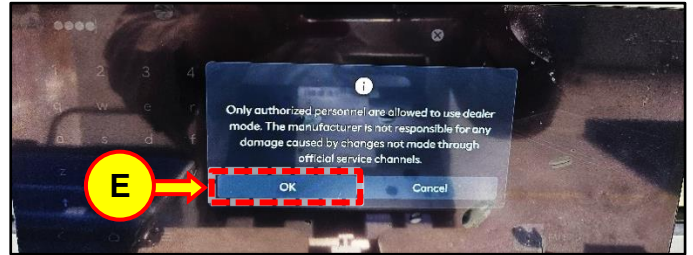


3. Perform the following steps with the radio FM mode **ON**:

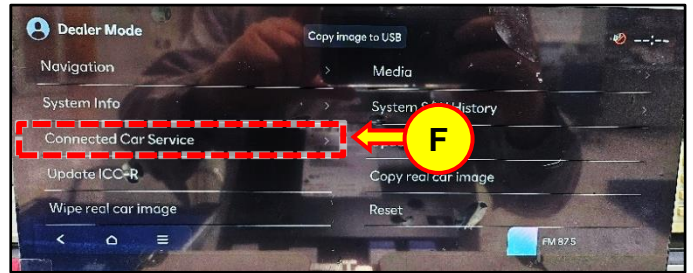
1. Set the volume to **7**.
2. Tap on the designated area (D).
3. Set the volume to **3**.
4. Tap on the designated area (D).
5. Set the volume to **1**.
6. Touch the designated area (D).



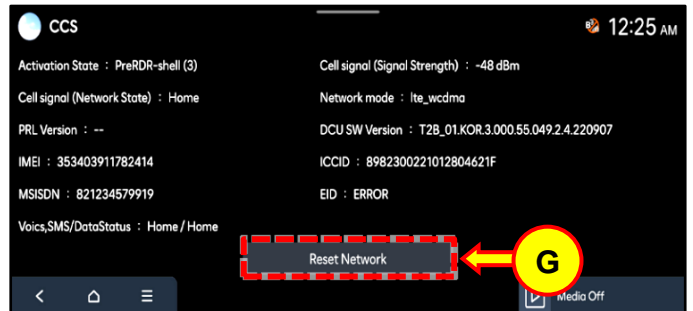
4. Enter **2400** as the password, then select **OK** (E) to enter the Dealer Mode.



5. Select **Connected Car Service** (F).



6. Select **Reset Network** (G).

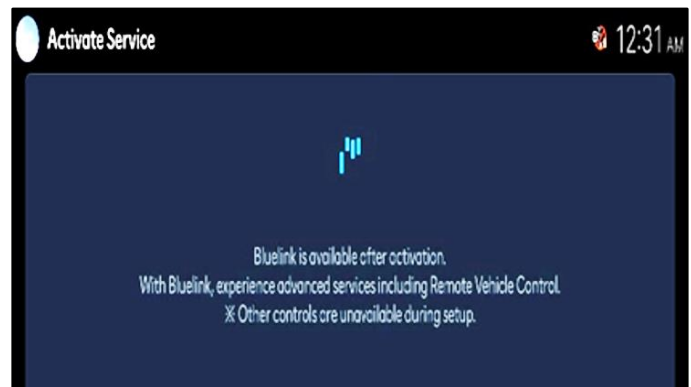
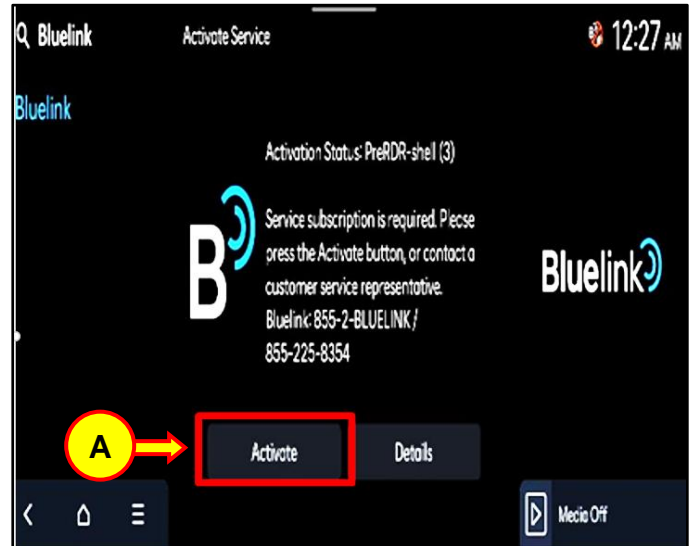


Bluelink Activation

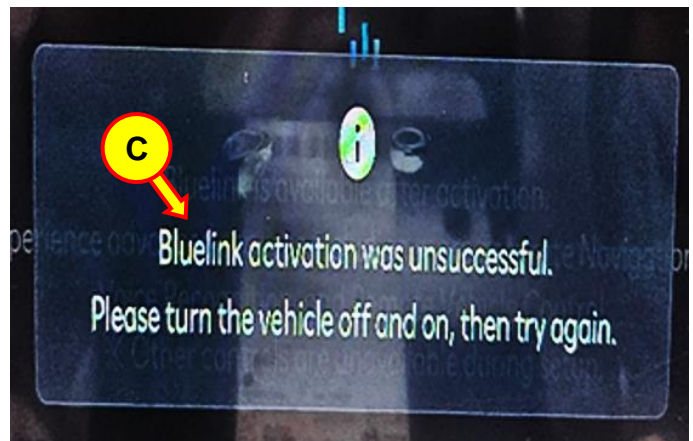
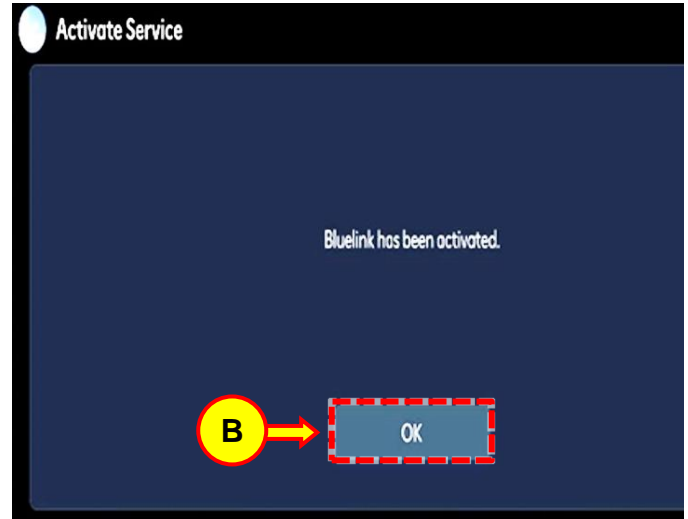
1. Select **Activate** (A) to activate Bluelink.

i**Information**

A loading screen will appear while Bluelink activation is in progress.



2. Verify if Bluelink activation is successful:
 - Select **OK** (B) if Bluelink is activated.
 - If the activation was unsuccessful (C), then restart the vehicle and repeat the Bluelink Activation step 1 on page 4.



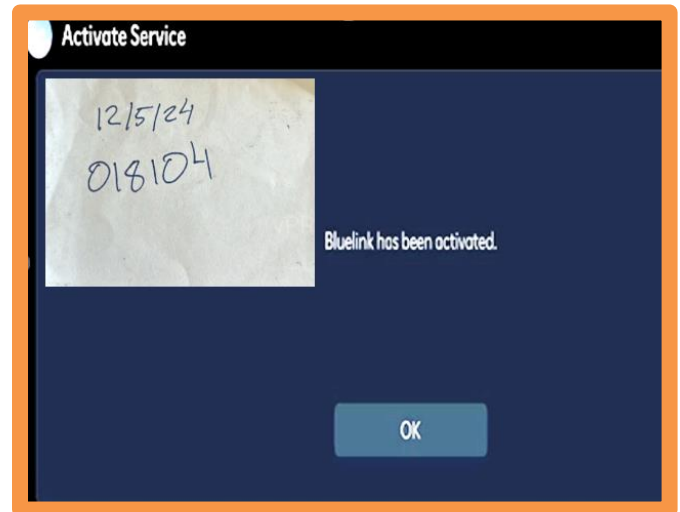
- 3.

STUI

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Take a photo of the Bluelink activation using your tablet and upload to STUI.

Note: For retailed vehicles, the customer will now be able to proceed with normal Bluelink enrollment. For non-retailed vehicles, this screen confirms the modem is in proper status for future enrollment.



4. The service procedure is now complete.