

REFERENCE:	TSB: 23-058-24 GROUP: 23 - Body	Date:	December 6, 2024	REVISION:	-
VEHICLES AFFECTED:	2025 (M1) Compass (Brazil) 2025 (N4) RAM Rampage 2025 (B1) Jeep Renegade <ul style="list-style-type: none"> This bulletin applies to M1 vehicles built on January 18, 2024 (MDH 0118XX) equipped with the 1.3L I4 Turbo MAIR DI Engine W/ESS E100 (Sales Code EYJ). This bulletin applies to N4 vehicles built on March 21, 2024 (MDH 0321XX) equipped with the 2.0L I4 DOHC DI Turbo Engine W/ESS (Sales Code EC1). This bulletin applies to B1 vehicles built on and after January 24, 2024 (MDH 0124XX) and on and before February 22, 2024 (MDH 0222XX) equipped with the 1.3L I4 Turbo MAIR DI Engine W/ESS E100 (Sales Code EYJ). 			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Loose seatback on passenger front seat. 				
CAUSE:	Improper Torque applied				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-165, date of issue December 06, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves removing the passenger seat and tightening the fasteners that join the seatback to the seat.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-13-36-9N	Fasteners, Seat back-Torque To Spec (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair.

REPAIR PROCEDURE:**WITHOUT SEAT STORAGE COMPARTMENT:**

1. Disconnect the battery negative.
2. Remove the passenger seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
3. Remove the fastener on the outer back of the plastic cover [Fig. 1](#).

**Fig. 1**

Cover Fastener Location

4. Remove the other fastener and remove the cover from the rear inner guide of the front seat [Fig. 2](#).

**Fig. 2**

Cover Fastener Location

5. Tighten the two fasteners to 60 N·m (44.2 Ft lb.) in the sequence shown in Fig. 3.

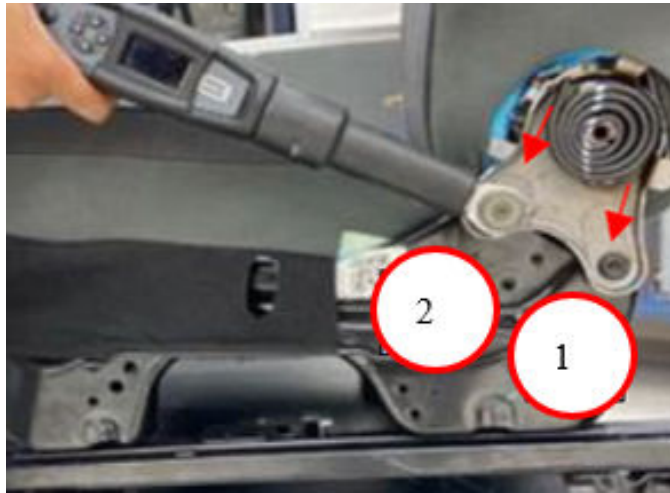


Fig. 3
Two Fasteners

1 - Rear Fastener
2 - Front Fastener

6. Install the side cover.
7. Install the seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
8. Connect the battery negative.

WITH SEAT STORAGE COMPARTMENT:

1. Disconnect the battery negative.
2. Remove the passenger seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
3. Remove the fastener on the outer back of the plastic cover Fig. 4.



Fig. 4
Cover Fastener Location

4. Remove the fastener on the side of the plastic cover [Fig. 5](#)

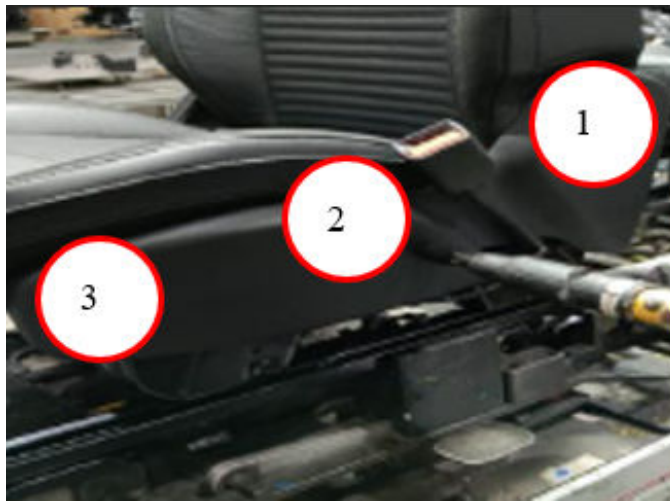


Fig. 5
Cover Removal Points

- 1 - Rear Of The Cover
- 2 - Top Of The Cover
- 3 - Front Of The Cover

5. To disengage the rear of the cover (point 1 of [Fig. 5](#)), pull the outer cover out to release the two anchor points [Fig. 6](#).



Fig. 6
Pulling Cover Out

6. To disengage the top of the cover (point 2 of Fig. 5), pull the top out and remove from the anchor points Fig. 7.



Fig. 7
Pulling Cover Out

7. To disengage the front part of the cover (point 3 of Fig. 5), apply force to the rear of the cover forward Fig. 8.



Fig. 8
Pulling Cover Off

- Tighten the two fasteners to 60 N·m (44.2 Ft lb.) in the sequence shown in Fig. 9.

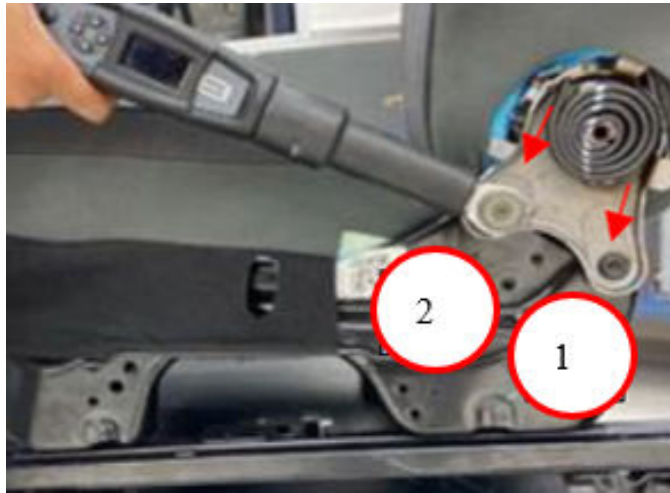


Fig. 9
Two Fasteners

1 - Rear Fastener
2 - Front Fastener

- Install the side cover.
- Install the seat. Refer to the detailed service procedures listed in DealerCONNECT>Service Library> under: 7045A10 - Banco dianteiro (um) - esq. ou dir. - remocao/recolocacao.
- Reconnect the battery negative.

POLICY:

Reimbursable within the provisions of the warranty.

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