

Volvo Car USA LLC

Technical Journal

Technical Journal Title Seat comfort functions unavailable after SW update		Ref. No. TJ 37078.1.0	
Issuer (Dept.) Technical Service		Issue Date 10/22/24	Status Date 10/31/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8528	
Function Description Software		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_37078_1.jpeg	0.1636 MB

DESCRIPTION:

If seat comfort functions such as seat massage, lumbar support, side support are not working after a Software download (to any module) or if the vehicle is subjected to programming mode and below DTC's are set (one or both), please follow advice under "Service".

SW= Software

CSC Customer Symptom Codes

Code	Description
TM	Front seat/Power seat adjustment/folding does not work
UO	Front seat/Automatic adjustment (memory) does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
PSMD	U134987	Permanent
PSMP	U134987	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-9999		-	202417-999952

SERVICE:

Perform a reset in VIDA, follow the instructions provided in the attached file TJ_37078_1.jpeg. This process should enable the seat comfort functions.

A permanent solution for this issue is expected for release in the year 2024 quarter 4.

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Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36001-2	Diagnostic trouble codes read / reset / known Diagnostic trouble codes with VIDA

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8528.

To view TJ attachment continue to next page. This TJ has one attachment.

VIDA

Home EX90, 2025, E400V3, 1EDT AWD

Planning & Diagnostics Software Installation Information Service Journals

VIN: YV1TFEVB8S000237
Model/Year/Chassis: EX90, 2025, 000237

Customer Name: [Redacted]

Connection: Virtual #3

Advanced Test

Control unit connection

Existing ECUs: All ECUs

Click on the 'Enable Programming Mode' to test communication with control unit

Enable Programming Mode Reset

Hardware No.: [Input Field] Serial No.: [Input Field]

Name	Mode
ADPU	Default
AUD	Default
BBS	Default
BCMA	Default
BPD	Default
BTLL	Default
BTLR	Default
CCMB	Default
CRSM	Default
CSD	Default
DDM	Default
DGWA	Default
DGWM	Default
DHJH	Default
DHJM	Default
FGWA	Default
FGWM	Default
FIOC	Default
FLL	Default
FLR	Default

VIN Reading

[Input Field]

Read VIN

PIE Connection

Test PIE Connection

Advanced Test