

Volvo Car USA LLC

Technical Journal

Technical Journal Title Parking climate timer intermittently not active		Ref. No. TJ 37131.1.0	
Issuer (Dept.) Technical Service		Issue Date 10/23/24	Status Date 10/31/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8763	
Function Description Timer		Page Page 1 of 1	

DESCRIPTION:

If customer complains that the pre-set timers are not executed when using either the Volvo Car mobile app or via CSD, follow advice under "Service".

CSD = Center Screen Display

CSC Customer Symptom Codes

Code	Description
TN	Temperature control/Heater does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-9999		-	202417-999952

SERVICE:

If the symptom is confirmed, please advise the customer to start preconditioning manually as needed from the Volvo Cars app.

Preliminary solution for this will be available year 2024 quarter 4.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8763.