



Bulletin No.: PIC6587

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Preliminary Information

PIC6587 All Active Safety Features Inoperable

Models

Brand: All **Model:** All **Model Years:** 2023 - 2025 **VIN:** All **Engine:** All All **Transmissions:** All

Involved Region or Country	North America, South America, Europe, GMIO, China, Korea, Australia/NZ
Additional Options (RPO)	UK0, UKL (LANE ACTIVE SAFETY-KEEP ASSIST, HANDS FREE LANE FOLLOWING (ENTIRE SPEED RANGE))
Condition	A customer may comment that all active safety features are inoperable. Super Cruise, Lane Keep Assist, Adaptive Cruise Control, Advance Park Assist, Blind Zone Alert, Front Impact Mitigation, Reverse Automatic Braking, Rear View Camera, Auto High Beam Assist, Pedestrian Collision Mitigation.
Cause	Software anomalies that may be corrected by a reset of the module.

Correction:

Verify the Customers Concern.

Check Vehicle DTC's.

Remove and reinstall the fuse for the K124 Image Processing Control Module.

Ensure the Image Processing Module is communicating If not follow latest version of PIC6552.

Check for software updates and update the vehicle.

Test Drive to Ensure All Active Safety features are working correctly - If yes, return the vehicle to the customer.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6629852	Image Processing Module Reset	Use Published Time

Version History

Version	1
Modified	12/5/2024 - Created on.

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