



Bulletin No.: PIT6297
Published date: 12/5/2024

Preliminary Information

PIT6297 Rear View Camera Flickers From Video To Black Screen

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Equinox	2025	All All	All	All
Chevrolet	Traverse	2025	All All	All	All
GMC	Terrain	2025	All All	All	All

Involved Region or Country:	North America
Additional RPO/s:	UVB
Condition:	Camera Display Flickers From Video To Black Screen.
Cause:	Software Concern.

Concern:

Vehicle users may report experiencing camera flickering where the camera stream intermittently toggles between a clear video feed and a black screen with no camera icon. This issue may also include brief periods of screen freeze, disrupting the image.

Cause:

A flicker issue may occur due to noise between the radio and the rear vision camera.

Correction:

Placing the vehicle into sleep (Vehicle in off , door open- then close, wait until Onstar light turns off) will retrigger the link calculation and recover the camera connection. There is no problem with the hardware involved, don't replace the radio, display, coax, cable or camera for this concern.

If the issue still active after the sleep cycle, continue diagnostics in SI.

There will be a software update to correct this in the future.

Version History

Version	1
Modified	12/05/2024 - Created on.