

Field campaign

Topic	Rear armrest - Incorrect specification (SC24/31)
Market area	Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2075974/1
Campaign number	ED24
Note	
Type	
US code	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
*	2025	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	AT2	ZV	9	S	C	028789	028789		
SJA	AT2	ZV	4	S	C	028800	028800		
SJA	AT2	ZV	8	S	C	028802	028802		
SJA	AU1	4V	4	S	C	028861	028861		
SJA	AB1	4V	X	S	C	028885	028885		
SJA	AT2	ZV	0	S	C	028986	028986		
SJA	AT2	ZV	1	S	C	028995	028995		

Documents

Document name
master.xml

Notes

▼ **Repair instructions**

Technical background

Incorrect rear armrest fitted during production, the correct part should include the heating pad (Figure 1)



Figure 1

Remedy

The original rear armrest and lower armrest must be removed and replaced with the correct specification parts

Customer notification

The instructions within this Service Campaign must be conducted during the Pre Delivery Inspection (PDI) therefore customer notification is not required

Warranty accounting instructions

Warranty type 710 or 790

Damage service number ED24

Damage code 00 66

Criteria 01

Time to replace the armrest and lower armrest

Labour Operation Code 72 20 19 20 (Use 99 index until 05/12/24)

Time 40 TU

Genuine parts

Armrest with heating pad and lower armrest (Figure 2) will be automatically distributed to each applicable retailer - Reference ED24 (SC24/31)



Figure 2

Parts supply

Not applicable

Parts despatch control

Not applicable

Repair instructions

▲ Notes

Technical background

Incorrect rear armrest fitted during production, the correct part should include the heating pad (Figure 1)



Figure 1

Check

Fitment of the correct specification armrest with heating pad and lower armrest in conjunction with submission of the warranty claim confirms completion

Genuine parts

Armrest with heating pad and lower armrest (Figure 2) will be automatically distributed to each applicable retailer - Reference ED24 (SC24/31)



Figure 2

Work

1) Open armrest (Figure 3)



Figure 3

2) Using a suitable trim tool remove the lower armrest (Figures 4, 5 and 6)



Figure 4



Figure 5



Figure 6

3) Remove x4 screws (Figure 7)



Figure 7

4) Remove the armrest (Figure 8)

NOTICE

The original armrest and lower armrest should be discarded ensuring all local environmental guidelines are followed



Figure 8

5) Locate the new armrest and locate the plug (Figure 9)

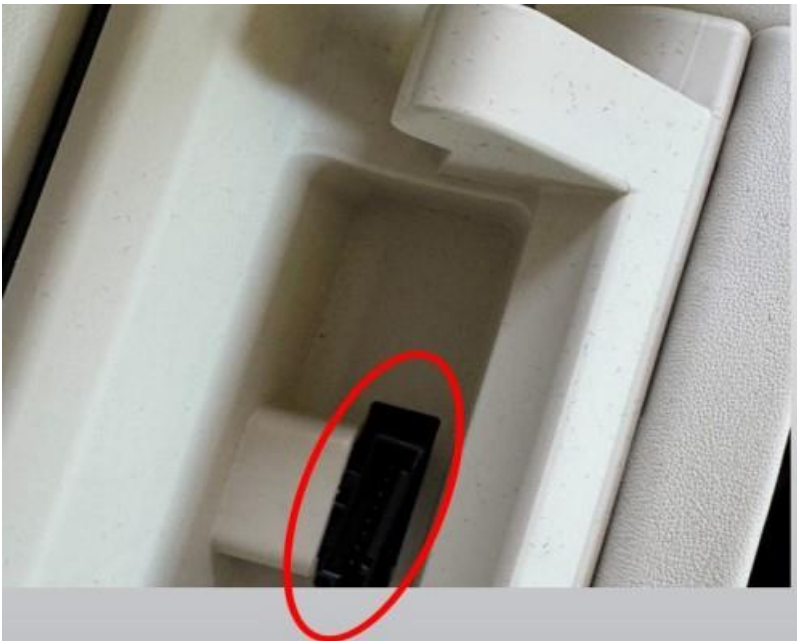


Figure 9

6) Connect the armrest connector into the plug (Figure 10)



Figure 10

7) Clip / locate the armrest back into the points shown (Figure 11)



Figure 11

8) Refit the retaining plate - Secure all screws 2.7 Nm (x4) **Hint:** Refer back to Figure 7

9) Fit the new lower armrest - Push fit / click into place

10) Check the operation of the armrest (Heating function works to specification)

11) On completion of the rework - Submit the applicable Warranty claim

Identification

Fitment of the correct specification heating armrest and lower armrest in conjunction with warranty claim submission confirms completion