

*INTEROFFICE MEMORANDUM*

Original Publication Date: November 13<sup>th</sup>, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross   
Vice-President, Product Quality and Service Support

**SPECIAL SERVICE CAMPAIGN 24TC06 *(Remedy)***

Certain 2024 Model Year Tacoma  
Active Grille Shutter  
Engine Warning Light May Illuminate

Specific information for Region support is provided below.

**Condition**

An incorrectly sized seal can allow water or moisture to enter a connector on the Active Grille Shutter. This can cause the engine warning light to illuminate and/or the Active Grille Shutter to no longer open or close as designed.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on November 14<sup>th</sup>, 2024

*Please reference the attached Dealer Letter for additional details.*

Please review this notification with your staff to ensure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.