

McLaren 750S – Vehicle Software Platform 4.5 MY24 and 5.2 MY25

Bulletin type:	Service Campaign
Reference number:	N/A
Campaign reference:	SCB 28 M 002
Attention:	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians
Affected vehicles:	McLaren 750S Coupe and Spider
Situation:	A new software platform has been released to update the McLaren 750S to the latest software 4.5 for MY24 and 5.2 for MY25.
Procedure:	Invite customers using the attached letter. Action affected vehicles on first opportunity (immediately if already on site or during next Retailer visit if not already on site). Please refer to the information outlined in this document to complete the required work
Date:	18 November 2024

This bulletin will cover:

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1. Overview
 2. Procedure
 3. Re-Programming Procedure
 4. Warranty Information
 5. Affected Vehicles
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1. Overview

McLaren Automotive has released new software platforms to update the McLaren 750S MY24 to version 4.5 and MY25 to version 5.2, for both Coupe and Spider variants. McLaren Automotive requires retailers to use the attached invitation letter to inform customers of the new software update.

Care Point: Please note that the customer letter does not signify a recall. The purpose of the letter is to announce and encourage customers to have their vehicle updated to the latest software platform.

2. Procedure

To carry out the Service Campaign for the Software Platforms 4.5 and 5.2 update, software updates in multiple control units are required using McLaren Diagnostic System (MDS) 2.

Please refer to the next section which contains the relevant work instructions and care points.

3. Re-Programming Procedure

For McLaren 750S MY24 Coupe, please follow the instructions and care points within the document '**Installation Instructions Platform Release 4.5 – McLaren 750S MY24**' attached with this Service Campaign Bulletin.

For McLaren 750S MY24 Spider, please follow the instructions and care points within the document '**Installation Instructions Platform Release 4.5 – McLaren 750S MY24 Spider**' attached with this Service Campaign Bulletin.

For McLaren 750S MY25 Coupe, please follow the instructions and care points within the document '**Installation Instructions Platform Release 5.2 – McLaren 750S MY25**' attached with this Service Campaign Bulletin.

For McLaren 750S MY25 Spider, please follow the instructions and care points within the document '**Installation Instructions Platform Release 5.2 – McLaren 750S MY25 Spider**' attached with this Service Campaign Bulletin.

Care Point: Specific flashing order is required for successfully updating the vehicle software platform to 4.5 for MY24 and 5.2 for MY25. Always follow the correct control unit flashing order and instructions as specified in the installation instruction document and care points within.

Care Point: Refer to Knowledge Article; KA-01191, '720S (P14) and 750S (P28) Current Software Platforms'

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren 750S – Vehicle Software Platform 4.5/5.2 Update	1.35 hrs

5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

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[Salutation and Name]
[Address 1]
[City]
[State/Province]
[ZIP/Postal Code]
[Country of Residence]
[Date]

Dear [Salutation and Name]

As an owner of the McLaren 750S, McLaren Automotive Limited is pleased to offer you a software update that aims to improve your vehicle experience. While this could wait for your next scheduled visit we encourage you to bring your vehicle to get the latest software installed. The software update is offered at no cost to you.

What's new in the software update?

The software update will include bug fixes for certain user issues. The improvements and bug fixes that are resolved by the software update include, but are not limited to:

- User issues with the HVAC
- User issues with the volume control

Any authorised McLaren retailer will perform the software update for your vehicle. We always want our customers to be on the latest software to be able to enjoy the most out of their vehicles.

Yours sincerely

Name Job Title
McLaren Automotive