

# McLaren 750S – HVAC Controls Enhancement

<b>Bulletin type:</b>	Service Campaign
<b>Reference number:</b>	N/A
<b>Campaign reference:</b>	SCB 28 M 001
<b>Attention:</b>	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers
<b>Affected vehicles:</b>	McLaren 750S
<b>Situation:</b>	ADI casing rework for 'ghost touch' on Federal vehicles
<b>Procedure:</b>	Action affected vehicles on first opportunity (immediately if already on site or during next Retailer visit if not already on site). Please refer to the information outlined in this document to complete the required work
<b>Date:</b>	29 November 2024

This bulletin will cover:

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1. Overview
  2. Parts Information
  3. Procedure
  4. Warranty Information
  5. Affected Vehicles
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## 1. Overview

Through continuous product quality monitoring, McLaren Automotive has identified that on McLaren 750S vehicles in the Federal market, there is a possibility for the HVAC controls to become unresponsive. This document outlines the rework details required on the Amplifier/Infotainment Control Unit bracket assembly to bring the vehicle up to current manufacturing standard.

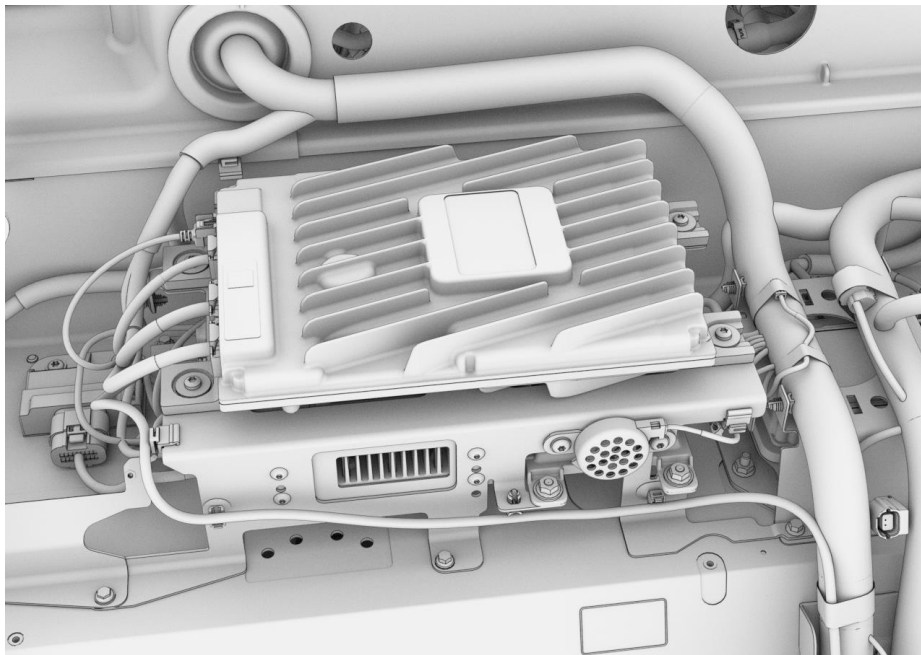


Image 1: Overview of the ADI bracket assembly

## 2. Parts Information

The below parts are required to action the HVAC controls enhancement rework. All parts below are available to order as normal via Unidial 2.

Part Number	Part Description	Quantity Required
00RC075	NYLON WASHER-14.35X6.45X2.39	3
00RA154	SCREW-HEX HEAD-FLANGE-M5X20-8.8	7
00RC053	WASHER M6X2.0MM-NYLON-BLACK	8
00RC017	WASHER-M5X15X1.2	4
16AF810CP	TAPE-FELT 100MM LENGTH 35MM X 1.8MM	2

All orders should be placed as usual on Unidial 2, for any parts queries please contact our Parts Customer Service Team:

AMERICAS – [mclarencustomerservicena@unipart.com](mailto:mclarencustomerservicena@unipart.com)

To support timely completion of Campaigns, please plan your parts ordering in line with your impacted Vehicle Parc. Sufficient inventory in your facility to complete your vehicle Campaigns will build customer trust and promotes customer satisfaction. In turn, we are doing everything possible to best support you with the right stock in our central facilities so we can ship your orders quickly.

## 3. Procedure

To perform the required work for this Service Campaign, follow the McLaren Service Portal (MSP) work instruction:

- ‘D052862 - CONTROL UNIT - INFOTAINMENT - 750S’
- ‘D052804 - CONTROL UNIT - SOUND AMPLIFIER - 750S’ (from the ‘Install Sound Amplifier’ section of the work instruction onwards)

If the HVAC controls functionality is not immediately rectified after the application of the rework, allow up to 5 vehicle sleep cycles for all ADI subsystems to fully reset and test again.

If the concern remains after 5 sleep cycles, please raise a TR for further support.

## 4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren 750S Coupe – HVAC controls enhancement	1.6 hrs
McLaren 750S Spider – HVAC controls enhancement	1.75 hrs

## 5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

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