

McLaren Speedtail – Vehicle Software Update Platform 4.10

Bulletin type:	Service Campaign
Reference number:	N/A
Campaign reference:	SCB 23 M 008
Attention:	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians
Affected vehicles:	McLaren Speedtail
Situation:	A new software platform has been released to update the McLaren Speedtail to the latest software platform 4.10
Procedure:	Invite customers using the attached letter. Action affected vehicles on first opportunity (immediately if already on site or during next Retailer visit if not already on site). Please refer to the information outlined in this document to complete the required work
Date:	18 November 2024

This bulletin will cover:

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1. Overview
 2. Procedure
 3. Re-Programming Procedure
 4. Warranty Information
 5. Affected Vehicles
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1. Overview

McLaren Automotive has released a new software platform to update the McLaren Speedtail to the latest Software Platform – version 4.10.

McLaren Automotive requires retailers to use the attached invitation letter to inform customers of the new software update.

Care Point: Please note that the customer letter does not signify a recall. The purpose of the letter is to announce and encourage customers to have their vehicle updated to the latest software platform.

2. Procedure

To carry out the Service Campaign for the Software Platform 4.10 update, software updates in multiple control units are required using McLaren Diagnostic System (MDS) 2.

Please refer to the next section which contains the relevant work instructions and care points.

3. Re-Programming Procedure

Care Point: Only technicians who have completed the McLaren Speedtail Training are allowed to work on the vehicle.

Please follow the instructions and care points within the document '**Installation Instructions Platform Release 4.10 – McLaren Speedtail**' attached with this Service Campaign Bulletin.

Care Point: Specific flashing order is required for successfully updating the vehicle software platform to 4.10. Always follow the correct control unit flashing order and instructions as specified in the installation instruction document and care points within.

Care Point: Refer to Knowledge Article; KA-01336, 'Speedtail (P23) Current Software Platforms'

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Speedtail – Vehicle Software Platform 4.10 Update	1.5 hrs

5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

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All bulletins (Information/Campaign/Recall) issued by McLaren Automotive Limited ("McLaren") are intended only for use by technicians who have attended McLaren technical training courses. McLaren trained technicians have the equipment, tools, safety instructions and the know how to perform the job properly and safely. McLaren bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle. Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

[Salutation and Name]
[Address 1]
[City]
[State/Province]
[ZIP/Postal Code]
[Country of Residence]
[Date]

Dear [Salutation and Name]

As an owner of the McLaren Speedtail, McLaren Automotive Limited is pleased to offer you a software update that aims to improve your vehicle experience. While this could wait for your next scheduled visit we encourage you to bring your vehicle to get the latest software installed. The software update is offered at no cost to you.

What's new in the software update?

The software update will include bug fixes for certain user issues with the instrument cluster (dashboard). The improvements and bug fixes that are resolved by the software update include, but are not limited to:

- The fuel information not being displayed after a cold start
- Lines appearing on the camera display when using the reverse camera
- Varying colours and colour levels displayed on the instrument cluster
- Messages on the instrument cluster overlaid on other messages
- Comfort entry enhancements

Any Speedtail authorised McLaren retailer will perform the software update for your vehicle. We always want our customers to be on the latest software to be able to enjoy the most out of their vehicles.

Yours sincerely

Name
Job Title
McLaren Automotive