

McLaren Artura – Vehicle Software Platform 4.11 MY23, 5.3 MY24, 6.4 MY25 Coupe & 4.4 MY25 Spider

Bulletin type:	Service Campaign
Reference number:	N/A
Campaign reference:	SCB 16 M 003
Attention:	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians
Affected vehicles:	McLaren Artura
Situation:	A new software platform has been released to update McLaren Artura to versions 4.11 for MY 23, 5.3 for MY 24, 6.4 for MY 25 Coupe and 4.4 for MY 25 Spider.
Procedure:	Action affected vehicles on first opportunity (immediately if already on site or during next Retailer visit if not already on site). Please refer to the information outlined in this document to complete the required work
Date:	29 November 2024

This bulletin will cover:

1. Overview
2. Procedure
3. Re-Programming Procedure
4. Warranty Information
5. Affected Vehicles

1. Overview

McLaren Automotive has released new software platforms to update the McLaren Artura to version 4.11 for MY23, 5.3 for MY24, 6.4 for MY25 and 4.4 for MY 25 Spider to the latest Software Platform.

2. Procedure

To carry out the Service Campaign for the Software Platforms 4.11, 5.3, 6.4 and 4.4 update, software updates in multiple control units are required using McLaren Diagnostic System (MDS) 2.

Please refer to the next section which contains the relevant work instructions and care points.

3. Re-Programming Procedure

Care Point: Only technicians who have completed the McLaren Artura Training are allowed to work on the vehicle.

For McLaren Artura MY23, please follow the instructions and care points within the document '**Installation Instructions Platform Release 4.11 – McLaren Artura MY23**' attached with this Service Campaign.

For McLaren Artura MY24, please follow the instructions and care points within the document '**Installation Instructions Platform Release 5.3 – McLaren Artura MY24**' attached with this Service Campaign.

For McLaren Artura MY25 Coupe, please follow the instructions and care points within the document '**Installation Instructions Platform Release 6.4 – McLaren Artura MY25**' attached with this Service Campaign.

For McLaren Artura MY25 Spider, please follow the instructions and care points within the document '**Installation Instructions Platform Release 4.4 – McLaren Artura MY25**' attached with this Service Campaign.

Care Point: Specific flashing order is required for successfully updating the vehicle software platform to 4.11, 5.3, 6.4 and 4.4. Always follow the correct control unit flashing order and instructions as specified in the installation instruction document and care points within.

Care Point: Refer to Knowledge Article; KA-01557, 'McLaren Artura (P16) – Current Software Platforms'

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Artura MY23 & MY24 – Vehicle Software Platform 4.11/5.3 Update	2.5 hrs
McLaren Artura MY25 – Vehicle Software Platform 6.4/4.4 Update	3.2 hrs

5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

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All bulletins (Information/Bulletin/Recall) issued by McLaren Automotive Limited ("McLaren") are intended only for use by technicians who have attended McLaren technical training courses. McLaren trained technicians have the equipment, tools, safety instructions and the know how to perform the job properly and safely. McLaren bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle. Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

[Salutation and Name]
[Address 1]
[City]
[State/Province]
[ZIP/Postal Code]
[Country of Residence]
[Date]

Dear [Salutation and Name]

As an owner of the McLaren Artura, McLaren Automotive Limited is pleased to offer you a software update that aims to improve your vehicle experience. While this could wait for your next scheduled visit we encourage you to bring your vehicle to get the latest software installed. The software update is offered at no cost to you.

What's new in the software update?

The software update will include improvements and bug fixes to improve your driving experience. The improvements and bug fixes that are resolved by the software update include, but are not limited to:

- Steering feel disturbances during noselift
- Noselift staying up and displaying 'ride height normal'

Any authorised McLaren retailer will perform the software update for your vehicle. We always want our customers to be on the latest software to be able to enjoy the most out of their vehicles.

Yours sincerely

Name
Job Title
McLaren Automotive