

## APB5 - Replacing the Cell Block Module on High-Voltage Battery (Recall Campaign)

### Change overview:

Release	Date	Change
1	06/26/2024	• First publication
2	07/30/2024	• Update of links
3	08/07/2024	• Update of Information — permissible to move the vehicle after the battery has been removed
4	09/17/2024	• Update of Work Procedure — Replacing cell block module — Step 3
5	10/08/2024	• Update of Warranty processing: Information on how to use different scopes
6	11/07/2024	• Update of Campaign Claiming instructions — Sublet

Vehicle Type: **Taycan (Y1A / Y1B / Y1C)**

Model Year: **As of 2020 up to 2024**

Concerns: **Cell block module**

Cause: **There is a possibility that, under certain circumstances, a defect in the battery cells installed in the high-voltage battery can occur on the affected vehicles.**

In this case, a short circuit within the battery modules during the vehicle's service life cannot be ruled out, which could lead to thermal events and later to a fire in the vehicle.

Action: Replace cell block module.



### Information

To find out the respective campaign scope for **Replacing the cell blocks** assigned to each vehicle, see PCSS Vehicle Information.

Depending on the affected cell module, the vehicle was assigned to exactly one scope (1-33).

**Scope 1-33** is only valid for vehicles with a **high-voltage battery with 33 modules**

**Scope 34-59** is only valid for vehicles with a **high-voltage battery with 28 modules**



#### Information

#### NOTES about Warranty Processing for Multiple Campaigns:

Please see the Warranty processing section at the end of the TI for more detailed notes. Vehicles assigned to APB5 are also assigned to WRJ5 Workshop Campaign. The Scopes table on this page denotes the affected battery module that is being replaced. Both campaigns must be closed at the same time. There are different items to invoice on each Campaign Warranty claim. Please see the table in the Warranty Processing section for a detailed breakdown of which campaign to claim each item under.



#### Information

#### Processing of multiple campaigns

#### Processing APB2 recall campaign

If, in addition to this campaign, the **APB2 campaign** has not yet been carried out on a vehicle, the **leak test of the high-voltage battery must first be carried out as part of the APB2 campaign**.

- If the **test result is positive** (high-voltage battery is leak-tight), APB5 campaign can be carried out.
- If the **test result is negative** (high-voltage battery is leaking), implementation of APB5 campaign is no longer necessary due to the necessary replacement of the high-voltage battery and can be concluded. After carrying out campaign APB2, campaign APB5 is to be closed by performing a recall update (warranty claim with 0 material units and 0 time units).

#### Processing campaign APB5

As previously communicated via PPN, Porsche's partner, EVBS is doing the module replacement. Your Porsche Center will still be billed for and reimbursed via Warranty claim for all of the necessary parts used, but the new parts will come already installed in the battery by EVBS.

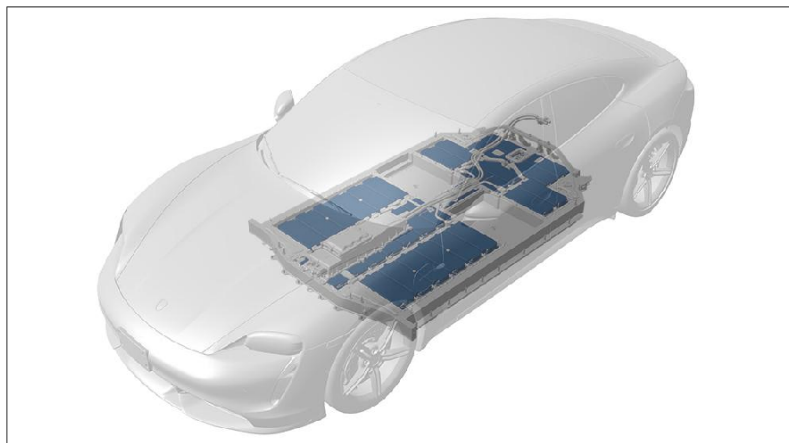
Scope	Module to be replaced from 33 module HVB	Scope	Module to be replaced from 28 module HVB
1	1	34	1
2	2	35	2
3	3	36	3
4	4	37	4
5	5	38	5
6	6	39	6
7	7	40	7
8	8	41	8
9	9	42	9
10	10	43	10
11	11	44	11
12	12	45	12
13	13	46	13
14	14	47	14
15	15	48	15
16	16	49	16
17	17	50	17
18	18		18
19	19	51	19
20	20	52	20
21	21	53	21
22	22	54	22
23	23	55	23
24	24	56	24
25	25		25
26	26	57	26
27	27	58	27
28	28	59	28
29	29		
30	30		
31	31		
32	32		
33	33		

*Allocation of scopes to cell block module*

Affected Vehicles:

Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Installation  
Position:



*Installation position: Cell block module*

### Required tools

- Tools:
- **T40262 - T40262 - Locking cap**
  - **VAS 6558A - High-voltage test adapter**
  - **VAS 6883 - Insulated tool set.**
  - **VAS 531 011 - Cooling system service equipment**
  - **P90012 - P90012 - Guide pins**
  - **VAS 6832 - Master Gear unit elevating platform**
  - **VAS 6832/9 - Assembly device**
  - **VAS 6884 - High-voltage cordon**
  - **P90999 - PIWIS Tester 4**
  - Battery charger with a current rating of **at least 90 A**, e.g. **VAS 5908 - battery charger 90 A**

Please refer to the relevant Workshop Manuals for details of the required tools.

### Required parts and materials

Material: **Required materials** (usually already available in the Porsche Center):

Part No.	Designation	Quantity
...	Corrosion preventive GPL 205	Quantity as required
...	Isopropanol cleaning cloths	Quantity as required
	Fabric adhesive tape (fleece)	
	Paintbrush	
	Disposable gloves	

\*For warranty processing, the **Part No. APB50000001** designated as "Consumables" can be invoiced as an **additional part** in the warranty claim. Maximum amount \$ 5.39.

## Replacing cell block module

### Work Procedure:

Prep Work - Reach out to EVBS at [pcnacampaign@coxautoinc.com](mailto:pcnacampaign@coxautoinc.com) to acquire a DDR crate that will be used to ship the affected battery to EVBS.

- 1 Create Vehicle Analysis Log (VAL) using the PIWIS Tester. Mark the vehicle analysis log you have just created with the attribute "Pre-VAL".
- 2 Remove the battery and prepare for shipment to EVBS. These instructions are contained within WM 270819 'Removing and installing high-voltage battery'. Be sure to remove the equipotential bonding line from the vehicle chassis as shown in step 19.

- 3 Leak test the HV Battery After removal as part of preparation for shipment to EVBS. NOTE: Please leak test the battery after removal and before shipping to EVBS. DO NOT remove the diaphragm. Leak test per **WM 270803 Carrying out leak tests on high-voltage battery** utilizing tool **T90012**.

If you have already performed the leak test as part of APB2 during the same workshop visit and the battery passed the leak test, you may skip this step.

If the HV Battery fails the leak test per the Workshop Manual, replace the battery and DO NOT send the battery to EVBS. If you require a new HV Battery, please submit a PRMS Parts Support ticket to Bill Trusky for release of the battery. Please mention APB5 in ticket.

- 4 Once the requested crates has arrived at the Porsche Center, take photos of the DDR crate before and after crating the affected battery. Packing instructions can be found here: <https://ppn.porsche.com/portal/docs/DOC-514996>

After the affected battery has been packaged, contact EVBS at [pcnacampaign@coxautoinc.com](mailto:pcnacampaign@coxautoinc.com) to arrange for a logistics pickup. \*\*Please ensure the entire battery is shipped, do not remove the ebox or other related components\*\*. The only parts you can safely remove prior to crating the battery are:

- Rear Mount Motor Brackets (x2)
- Motor Bracket Bolts (x8)
- Speed Nuts (x10)
- Drain Plugs (x6)

- 5 Following the battery & crate being picked up, expect to receive a follow up email from EVBS to arrange for a logistics drop off of the repaired battery & crate.
- 6 Once your PC receives the battery from EVBS, take photos of the crate and battery upon inspection. If there are any incidents, report them to EVBS.

**Information**

PLEASE NOTE THAT IT IS PERMISSIBLE TO MOVE THE VEHICLE AFTER THE BATTERY HAS BEEN REMOVED. Normally this would not be approved, but because of the repair taking place outside the Porsche Center, the vehicle can be moved off of the lift after the battery is removed.

Replace the front axle support rear section as shown in WM 400819 Removing and installing the front axle support (rear section) before moving the vehicle without its HV battery. Save the screws that fasten to the holes in the HV battery frame (locations 1-4 in torque sequence diagram) for final reinstallation.

THE SPEED LIMIT WHILE MOVING THE VEHICLE WITH NO HV BATTERY INSTALLED IS 4 MPH. There are further instructions at the end of this document.

- 7 Install the HV Battery with the new cell module(s) and then store the new Serial Number(s) of the cell module(s) in PCSS. EVBS will deliver the battery and crate with details of the removed and new battery module(s) serial numbers. These will be needed for the warranty process. For instructions, see ⇒ *Workshop Manual '270855 Replacing cell block module'*

**NOTE:** Your PC will only be responsible for entering the new Serial Number(s) of the replaced cell modules and the re-installation of the HV Battery. The steps for entering the new Serial Number(s) are contained in the "Reworking" Section, steps 8 and 9 of WM270855 Replacing cell block module and the re-installation instructions for the HV Battery are contained in "Reworking" Section, steps 14 through 27 of WM 270855 Replacing cell block module.

- 8 Create Vehicle Analysis Log (VAL) using the PIWIS Tester. Return the vehicle analysis log you have just created with the attribute **"Post-VAL"** using the PIWIS Tester.
- 9 Alert EVBS to arrange a crate pickup for the crate and materials used to transport the battery. Logistics will be handled by EVBS.
- 10 Enter the campaign in the Warranty and Maintenance logbook.

**Warranty processing****Information**

The specified working times were determined specifically for the completion of this campaign and may differ from the working times published in the Labor Operation List in PCSS.

Repair depth: **The Porsche Center is only responsible for removing the battery, performing the leak test before shipment, and then shipping the battery to EVBS. Then, installing the HV Battery when it returns from EVBS. Your Porsche Center will receive information with the battery from EVBS on the new Serial Numbers for the replaced battery modules, which you will need to enter in PCSS in order to properly document the repair.**

## Campaign Claiming instructions

Campaign	APB5	WRJ5
Parts	0 Parts Mark APB5 as "Campaign Not feasible" and check the "Warranty Relevant" box	Parts Necessary for HV Battery Removal and Replacement + Parts list from EVBS used for module replacement  <b>NOTE: Parts are not auto populated for WRJ5 and must be added manually in PCSS</b>
Labor	0 TU Labor Mark APB5 as "Campaign Not feasible" and check the "Warranty Relevant" box	1085 TU – Auto populated, which includes <ul style="list-style-type: none"> <li>• Battery R&amp;R</li> <li>• Leak Test</li> <li>• Shipping Prep to EVBS</li> </ul>
Sublet	None No sublets are possible after claiming Campaign Not Feasible.	Customer Mobility  Other customer satisfaction (as necessary)

WRJ5 includes Scopes 1, 2, 3, 7, and 8, which are to be used as follows:

- WRJ5 Scope 1: Claim Scope 1 when HV Battery modules are replaced by EVBS. All parts will need to be added manually, and labor will pay out 1085 TU.
- WRJ5 Scope 2 - Claim Scope 2 if the HV Battery fails the leak test and must be replaced at the PC. All parts will need to be added manually, and labor will pay out 1085 TU.
- WRJ5 Scope 3 - Claim Scope 3 if the HV Battery requires replacement after it reaches EVBS. All parts will need to be added manually, and labor will pay out 1085 TU. This should only be claimed under PCNA direction.
- WRJ5 Scope 7 - Claim Scope 7 if more than 1 HV module is replaced by EVBS. All parts will need to be added manually, and labor will pay out 1085 TU.
- WRJ5 Scope 8 - Claim Scope 8 only under PCNA direction.

NOTE: If more than one HV Battery module is replaced by EVBS, that means that they found more than the required modules were potentially faulty. PCNA has authorized EVBS to replace any modules found to be potentially faulty. If more than one module is replaced, it must be invoiced on the WRJ5 Campaign. HV Batteries and Cell modules **cannot be invoiced as subsequent credit appeals**, as it will not trigger a serial number change in PCSS.

### Scope 1-59: Replacing cell block module of high-voltage battery

#### Labor time:

Replacing cell block module

Labor time: **0 TU**

Includes:

- Creating vehicle analysis log
- Deactivating high-voltage system and starting it up
- Remove and install high-voltage battery
- Performing leak test on battery housing of the high-voltage battery and recording the results
- Draining and filling coolant
- Removing and installing high-voltage battery cover

#### Required parts:

All parts used should be billed under WRJ5 Workshop Campaign

**Required materials** (usually already available in the Porsche Center):

APB50000001 *	Consumables	1 piece (for warranty invoicing only)
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\*For warranty processing, the **Part No. APB50000001** designated as "Consumables" can be invoiced as an **additional part** in the warranty claim. Maximum amount \$ 5.39.

⇒ **Damage Number APB5 099 000 2**

### Invoicing of vehicle transport / customer mobility / complex component

#### Invoicing: Costs for transporting the vehicle

If required, the vehicle can be collected from the customer and transported to the Porsche Center or to a parking space used by the Porsche Center. The costs incurred can be invoiced in the warranty claim for campaign WRJ5 with the designation "Transport flat rate" (type: sublet) as an additional part.

#### Costs for customer mobility

If necessary, customer mobility can be granted at the most until the workshop appointment and for the duration of the implementation of the campaign. The current rules governing the Customer Mobility Programme generally apply here. Depending on the vehicles used to guarantee customer mobility, the costs incurred can be invoiced as follows:

- Utilization of Porsche vehicles via Mobility Account (standard process)

Costs are processed using the standard process in accordance with the currently applicable rules governing the Customer Mobility Programme.

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