



Technical Bulletin TB247
11.2024

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Item	Subject				Model Affected
TB247.1	Instrument	Connectivity	System	Menu	Speed Twin 900 from VIN CC4121 to VIN TBC, Speed Twin 1200 from VIN CB9662 to VIN TBC, Speed Twin 1200 RS from VIN CB9979 to VIN TBC

Item: TB247.1

Description: Instrument Connectivity System Menu Trays

Model Affected: Speed Twin 900 from VIN CC4121 to VIN TBC, Speed Twin 1200 from VIN CB9662 to VIN TBC, Speed Twin 1200 RS from VIN CB9979 to VIN TBC

We would like to inform dealers that models in the VIN ranges specified above will be delivered with instrument connectivity menu trays incorrectly enabled.

The My Triumph Connectivity Module is available as an optional accessory on the above models and is not fitted as standard.

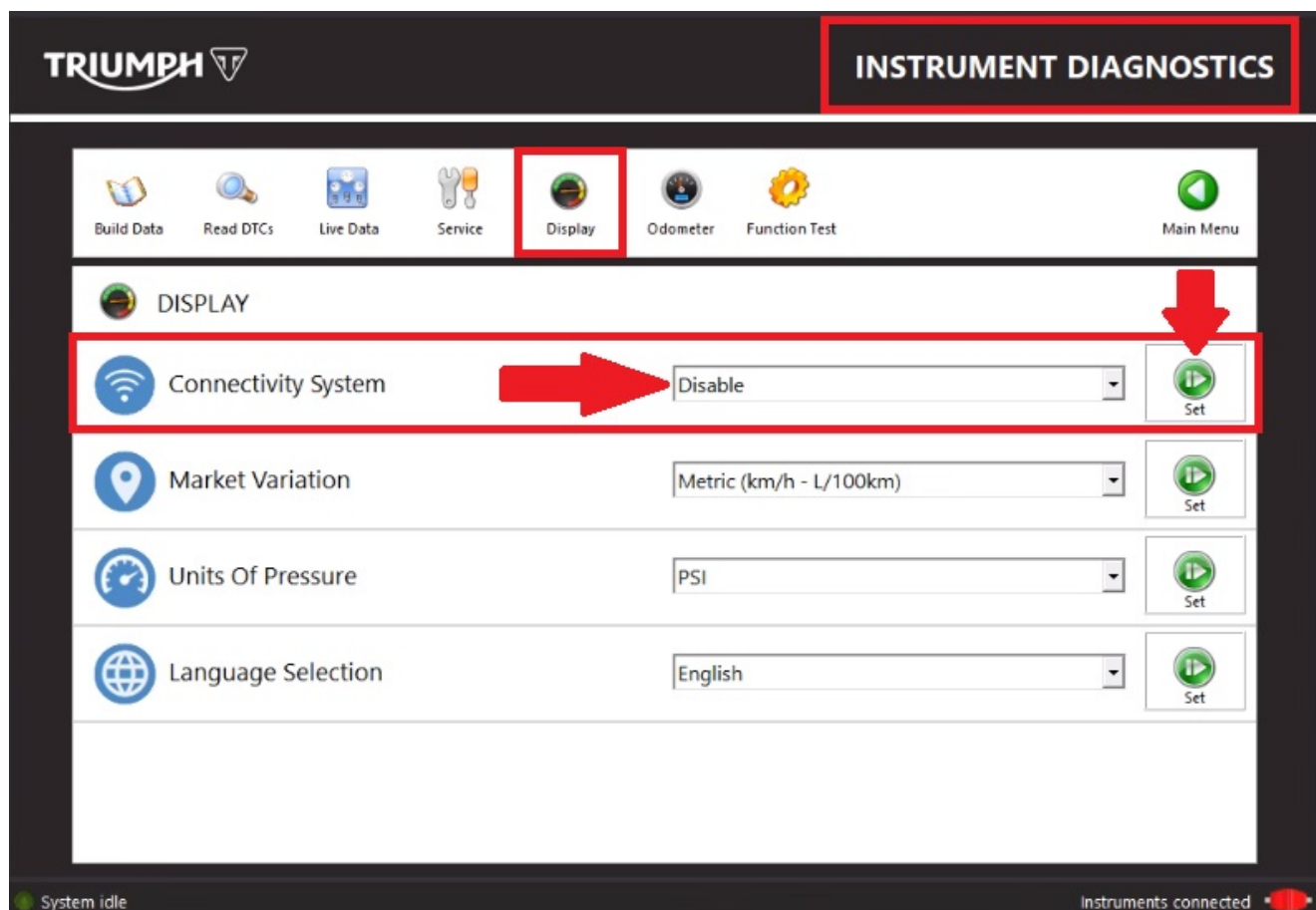
Dealers are requested to adjust the Instrument Connectivity System Status as follows when performing pre-delivery inspections on the above models.

If the Customer has NOT Purchased an Accessory Connectivity Module

NOTICE

If the instrument connectivity menu trays are not disabled, they will remain visible to the rider. However, if a My Triumph Connectivity Module is not fitted, the rider will not be able to pair a Bluetooth device or use the connectivity features.

1. Connect the Triumph Diagnostic Tool.
2. Update and unlock the motorcycle as per the normal Pre Delivery Inspection process.
3. From the home screen, navigate to **Diagnostics -> Instruments -> Display**.
4. Select "Disable" from the drop-down box next to the "Connectivity System" label.
5. Click "Set" and wait for the process to complete.



6. Validate the process has completed by cycling through the instrument menus. Connectivity menu trays should no longer be visible.

If the Customer has Purchased an Accessory Connectivity Module

1. Install the Connectivity Module as described in the accessory fitting instructions.
2. Connect the Triumph Diagnostic Tool.
3. Update and unlock the motorcycle as per the normal PDI process.
4. No further action required.