



Bulletin No.: PIT6270
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Preliminary Information

PIT6270 Service AWD Message On The DIC, Possible DTC C11B7.96 Stored.

Models

Brand: Chevrolet **Model:** Equinox **Model Years:** 2025 **VIN:** All **from to:** All All **Engine:** All **Transmissions:** All

Involved Region or Country:	North America
Condition:	Some customers may complain of a Service AWD message on the DIC. A C11B7-96 DTC may be set.
Cause:	A software issue within the Rear Differential Clutch Control Module (K47B Power Transfer Unit Actuator Control Module/DSAM-Driveline Smart Actuator Module).

The ECM controls the Rear Differential Clutch Control Module.

Verify the ECM has the latest update. Perform an ECM update if available. Clear the DTC.

If the C11B7-96 DTC returns, do not replace the Rear Differential Clutch Control Module. A fix is being worked on by engineering, but is not available yet. This PI will be updated when the fix is available.

Version History

Version	1
Modified	10/29/2024 - Created on.



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