



Bulletin No.: PIC6584

Published date: 10/28/2024

Preliminary Information

PIC6584 SD Card Missing Message and no GPS Data

Models

Brand: Cadillac **Model:** Escalade **Model Years:** 2023 **VIN:** from All to All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Additional RPO	IOV
Condition	SD card missing message and no GPS data displayed on the radio screen
Cause	This concern may be caused by improperly installed X1 connectors at the USB receptacles

Correction:

Disconnect X1 at the X92G and X23 USB receptacles, plug the X1 that was in X92G into X1 at X23 and plug the X1 that was in X23 into X1 at the X92G and reevaluate the concern.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486338	Switching and rerouting X1 connectors on X92G and X23 USB receptacles	1.0 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	10-28-2024 - Created on.