



Bulletin No.: PIT6186C

Published date: 10/25/2024

Preliminary Information

PIT6186C Super Cruise Unavailable Message

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Silverado EV	2024 - 2025	All All	All	All
GMC	Sierra Denali EV	2024 - 2025	All All	All	All
Chevrolet	Suburban	2025	All All	All	All
Chevrolet	Tahoe	2025	All All	All	All
GMC	Yukon Models	2025	All All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL - Super Cruise
Condition	<p>Customers may notice a Super Cruise Unavailable, or Adaptive Cruise Unavailable message on the DIC.</p> <p>This could happen immediately upon startup or within 30 minutes of the drive cycle .</p> <p>This issue may recover after an ignition cycle or it may not.</p> <p>Technician may find the following DTC's setting in the Image Processing Module, see chart below.</p>
Cause	Engineering is aware of the issue and is working on a fix.

Correction:

Dealers are asked to verify the customers concern and wait until engineering provides a resolution.

If any of these DTCs in the table below set in History, do not replace the controller.

DTC #
U1624 SYM 00 Lost Communication with Telematic Control Module on Ethernet B

U023B SYM 00	Lost Communication with Image Processing Module - Processor 2
U053C SYM 00	Invalid Data Received from Image Processing Module 1 - Processor 2

If none of these DTC's are setting, follow normal SI Diagnostics.

This PI will be converted to a bulletin when a resolution is available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2887708	Verify DTCs in table are setting in the Image Processing Module and Supercruise unavailable	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	4
Modified	06/12/2024 - Created on. 09/23/2024- Updated to change wording in Condition and Correction 10/10/2024- Update Models. 10/25/2024- Updated models and remove DTCs B0126.82 and B1DD0.57