



Bulletin No.: PIT6236A

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Preliminary Information

PIT6236A Active Safety Features Inoperative or Unavailable / Lane Keep Assist / Super Cruise / Forward Collision Alert / Auto High Beam After 12 Volt Battery Replacement or Recharge

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2025	All	All	All	All
Cadillac	CT5	2025	All	All	All	All
Cadillac	Escalade Models	2025	All	All	All	All
Cadillac	Lyriq	2023 - 2024	All	All	All	All
Chevrolet	Equinox EV	2024	All	All	All	All
Chevrolet	Silverado EV	2024	All	All	All	All
Chevrolet	Suburban	2025	All	All	All	All
Chevrolet	Tahoe	2025	All	All	All	All
Chevrolet	Traverse (All New)	2024	All	All	LK0	All
GMC	Acadia	2024	All	All	All	All
GMC	Sierra EV	2024	All	All	All	All
GMC	Yukon Models	2025	All	All	All	All

Involved Region or Country	North America
Condition	<p>Some customers may comment that the active safety features and/or cameras are inoperative or unavailable, example Lane Keep Assist, surround view, reverse camera, Super Cruise, Forward Collision Alert, Auto High Beam, etc. This will coincide with a recent 12 volt battery replacement or battery charge after a low voltage condition.</p> <p>NOTE: This condition affects all active safety features and not just one or two features being inoperative.</p>
Cause	Anomaly

Correction:

After the replacement of the 12 volt battery or recharge of the battery after a low voltage condition, technicians should reset the K124 Image processing module to reinstate the active safety features and/or cameras. Do this by performing the following:

1. Leave the vehicle undisturbed for 30 minutes to go into a deep sleep cycle.
2. Test drive and verify proper operation of the cameras and active safety features, example Lane Keep Assist, Vehicle Ahead Icon (green car icon), Supercruise, etc.
3. If the condition is not repaired, remove the K124 Image processing module fuse for 10 minutes and then reinstall, refer to SI diagnostics for specific vehicle fuse.
4. Test drive and verify proper operation of the cameras and active safety features, example Lane Keep Assist, Vehicle Ahead Icon (green car icon), Supercruise, etc.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6629852	K124 Image Processing Module Reset	Use Published Time

Version History

Version	2
Modified	09/17/2024 - Created on. 10/22/2024 - Update to the model list.

 GM Global Brands

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