



Bulletin No.: PIT6142C

Published date: 10/7/2024

Preliminary Information

PIT6142C No Cluster Graphics In Progressive Theme or No Digital Speedometer Display At Times

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Silverado 1500	2024	All All	All	All
Chevrolet	Silverado 2500HD/3500HD	2024	All All	All	All
Chevrolet	Suburban	2024	All All	All	All
Chevrolet	Tahoe	2024	All All	All	All
GMC	Sierra 1500	2024	All All	All	All
GMC	Sierra 2500HD/3500HD	2024	All All	All	All
GMC	Yukon	2024	All All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UDV
Condition	<p>A customer may comment that there are no graphics displayed in the Cluster (IPC) at times after starting vehicle while viewing the Progressive Theme. Customer may indicate they can shut the vehicle off and restart or change to a different theme and graphics will return.</p> <p>A customer may also comment that the digital speedometer display is missing at times as shown below.</p>
Cause	The cause of the condition may be software anomalies that Engineering is aware of.

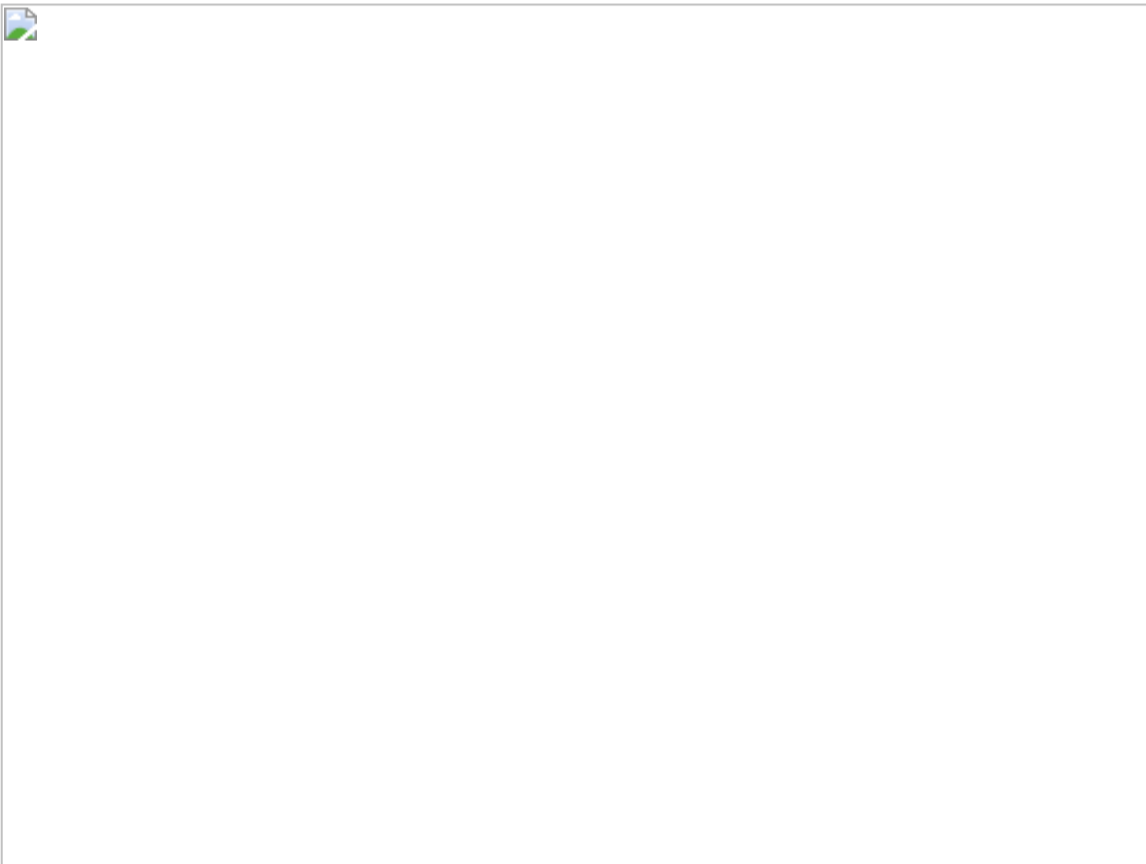
Correction

Reprogram the Instrument Panel Cluster.

Example Picture of Cluster with no graphics:



Example Pictures of Cluster with and without Digital Speedometer





Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Time

Additional SI Keywords

speed, speedometer, tach, tachometer

Version History

Version	4
Modified	03/22/2024 - Created on 03/27/2024 - Updated Models 09/17/2024 - Updated Condition 10/07/2024 - Updated Correction