

On-car analysis list from November 21st, 2024
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Cross Sport	23-24	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Jetta, Taos	24	1.5T (DKNA)	All	Head Gasket	Customer states coolant leak/coolant light on (Must be after engine number DNKA 234 458) (Leak must be from head gasket area) (Untouched vehicle)
	Atlas, Cross Sport	24	All	All	MIL-on P0442	Customer states MIL-on, P0442 stored in ECM memory (leak must be from fuel cap area) (Untouched vehicles)
Electric	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY) (Must have B147918 and/or B147A18 in Address 09)
	Tiguan	24	All	All	Seat Cover	Customer states the seat cover has discoloration (usually yellowing) stains (Untouched vehicles)
	Atlas, Cross Sport	24	All	All	Battery Module	Customer states MIL-on, U01B000 stored in ECM memory (Untouched vehicles)
	Tiguan	22-24	All	All	Seat Belt	Customer states seat belt won't retract
E-Mobility	ID.4	21-24	All	All	CMCe Faults	Customer states Electrical System Error Message, U04A1 [42304], U04A5 [42336], and/or U04A9 [42444] stored in DA:008C (No other relevant DTCs stored in DA:008C)
	ID.4	23-24	All	All	No Start (Tow In)	Customer states vehicle does not start; key not detected. No communication to J519 active. AW 19: U014000[2170894][2240526], B1248F3[1074443], U17B900[8398624] active DTC's (Untouched vehicles)