



Bulletin No.: PIT6292

Published date: 11/25/2024

Preliminary Information

PIT6292 Volume Knob Inoperative

Proactive

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Colorado	2023 - 2024	All All	All	All
Chevrolet	Silverado EV	2024	All All	All	All
GMC	Canyon	2023 - 2024	All All	All	All

Involved Region or Country	United States, Canada and Mexico
Additional Options (RPO)	IVD
Condition	Some customers may comment that the radio volume knob is inoperative but the steering wheel controls are operational.
Cause	This may be due to a software anomaly

Correction:

Do not replace any parts at this time.

GM is aware of this issue and will provide an update through a service bulletin when a fix becomes available.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486368	Verify volume knob inoperative	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11/25/2024 - Created On.

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