



Bulletin No.: PIT6287

Published date: 11/25/2024

Preliminary Information

PIT6287 Service 4WD Message DTC U3000 SYM47

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	Escalade Models	2025	All	All All	All
Chevrolet	Suburban	2025	All	All All	All
Chevrolet	Tahoe	2025	All	All All	All
GMC	Yukon Models	2025	All	All All	All

Involved Region or Country	North America
Condition	Some customers may comment on a "Service 4WD" Message When checking for DTC a U3000 SYM47 maybe set in the TCCM.
Cause	Under investigation.

Correction:

Engineering is aware of the issue and working on an Solution.

Do not replace TCCM for this concern.

Clear DTC and verify condition does not return


Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8486458*	Check DTCs, Clear DTCs and advise customer engineering is working on a fix.	0.3 Hr
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11-21-2024 - Created

 GM Global Brands

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