



Bulletin No.: PIT6277
Published date: 11/25/2024

Preliminary Information

PIT6277 Diagnostic Aid: 120V AC Accessory Power Outlet Inoperative With No DTCs

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Silverado EV	Models 2024 - 2025	All	All	All
GMC	Sierra Denali EV	2024 - 2025	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	KV7
Condition	Some customers may state that all of 120V Accessory Power Outlets on the vehicle are Inoperative and there are no DTCs.
Cause	This can be caused by the bare ground wire touching the Phase A or Phase B terminal at the X225 connector. See photo below.



Correction:

Inspect the bare ground wire at connector X225 for the bare wire touching the Phase A or B terminals. If the bare wire is touching, reroute the wire away from the phase A and B terminals and isolate with electrical tape if needed. push the reset button in the X81 Pick up box powerpack outlets and cycle the ignition and retest system.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

Version History

Version	1
Modified	11/22/2024 - Created on.