



RCA-26-24-002-1: Replace Front HVAC Assembly Drain Valve

Rivian is initiating a customer satisfaction campaign for some model year 2022-2024 vehicles that were built with a front HVAC assembly drain valve that can become clogged after continued use of certain interior cleaning products. This clogging may cause condensation from the evaporator to build up and overflow, causing the carpet in the driver and passenger footwell areas to become wet. Rivian will replace the drain valve with an improved part. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	November 14, 2024
Affected Region(s)	USA
Affected Model(s)	R1T, R1S
Model Year(s)	2022-2024
Approximate Build Dates	September 2021-April 2024
 Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	
Vehicle System	26 - Thermal Management
Minimum Service Location	Mobile

Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT01221808-A	1	R1T/R1S PEREGRINE - HVAC;FRT; PLUG VALVE - DRAIN; HVAC	Drain Valve, Front HVAC Assembly

 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure

1. Replace: Drain Valve, Front HVAC Assembly (refer to service manual procedure 266468010).
2. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

Labor Codes

Labor Code	Description
RCA262400200	RCA-26-24-002 not applicable
RCA262400201	Replace front HVAC assembly drain valve
<i>Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.</i>	