

CUSTOMER SERVICE PROGRAM CSP12 – DENSO LOW PRESSURE FUEL PUMP EXTENDED WARRANTY

A. VEHICLE INSPECTION PROCEDURE – IDENTIFY THE VEHICLE GROUP FOR REPAIR

1. Verify that the vehicle is within the following ranges: [Click this link to see the VIN ranges in "Additional Vehicles" or "Recalled Vehicles"](#). Not all vehicles in the VIN ranges qualify for CSP12, only those listed as "WARR EXT" and have CSP12 in eMDCS Warranty Vehicle Inquiry.

- If the vehicle is one of the above listed, proceed to Step 2.
- If the vehicle is not within the above ranges, return vehicle to the customer or inventory.

2. eMDCS System - Warranty Vehicle Inquiry Results – **THE VEHICLE GROUP MUST BE IDENTIFIED BEFORE MOVING FORWARD. PLEASE IDENTIFY WHICH GROUP THE VEHICLE IS IN, "ADDITIONAL VEHICLES" OR "RECALLED VEHICLES", [CLICK HERE FOR THE LINK:](#)**

Fuel Tanks & Screws – Rusted/Sheared depends on model:

If fuel pump assembly mounting screws need to be replaced, it is required to use Mazda part # 9983-30-408.

If you need a Fuel Tank assembly, you must fill complete the Dealer Recall Help form on OneMazda with photos of the tanks and parts needed to repair.

Replacement of screws only does not require contact to Dealer Recall Help.

IMPORTANT NOTES:

- If the claim is submitted with the gasket as PNMC, the claim will reject. PNMC must be the fuel pump.
- If the incorrect process # is used the claim will reject
- If the fuel pump or gasket part number is incorrect, the claim will reject.
- **THE RO MUST HAVE THE CORRECT PARTS BILLED OUT THAT MATCH THE ENGINE TYPE AND POWERTRAIN BEFORE YOU SUBMIT THE CLAIM. IF IT IS INCORRECT THE VEHICLE MUST BE BROUGHT BACK IN AND REDONE. DO NOT CHANGE OR ATTEMPT TO CHANGE PARTS TO GET THE CLAIM TO ACCEPT.**

**WARRANTY INFORMATION – ALL MODELS
CUSTOMER SERVICE PROGRAM CSP12**

PARTS INFORMATION:

Description	Part Number	Quantity	Applicable Model
Fuel Pump Kit	P5Y1-13-350	1	Mazda2 (DJ)
	PAY1-13-350		CX-30 (DM), Mazda3 (BP)
	PEY1-13-350		Mazda3 (BN) Japan Built, Mazda3 (BN) Mexico Built, Mazda6 (GL) PY Engine
	PEY3-13-350		CX-3 (DK), CX-5 (KF) PY&PYUD Engine, Mazda6 (GL) PYUD Engine, MX-5 (ND)
	PYY1-13-350		CX-9 (TC) FWD, Mazda6 (GL) PYT (Turbo) Engine
	PYY2-13-350		CX-5 (KF) PYT (Turbo) Engine, CX-9 (TC) AWD
Gasket	BBM2-42-166A	1	CX-5 (KF), CX-9 (TC), Mazda3 (BN) Japan Built, Mazda6 (GL), MX-5 (ND)
	BEET-42-165		Mazda3 (BP) AWD
	BJT6-42-165		CX-30 (DM) FWD, Mazda3 (BN) Mexico Built, Mazda3 (BP) FWD
	DA8A-42-165		CX-3 (DK), Mazda2 (DJ)
	DGJ4-42-165		CX-30 (DM) AWD
Retainer	GP9B-42-693	1	CX-30 (DM), Mazda3 (BP)
Short harness	2921350321 (17.5cm)	1 (Only when needed)	CX-9 (TC), Mazda2 (DJ), Mazda3 (BN), Mazda6 (GL), CX-3 (DK) FWD
	2921350021 (20cm)		CX-5 (KF)
	2921350181 (22.5cm)		CX-3 (DK) AWD
	2921351074 (25cm)		MX-5 (ND)

Screws	998330408 / max. 8
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Fuel & Gauge Unit or Fuel Tanks or other parts - Fill out Dealer Recall Help on OneMazda	
Related Part Number/Quantity	Fill out Dealer Recall Help on OneMazda and please specify parts needed and include photos
Labor Operation Code / hours	XXWXTXRX / actual hrs.

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* **Process Number: AR068A (for Additional Vehicles), AR068B (for Recalled Vehicles)**

CX-3(DK)	Fuel pump replacement
Process Number	AR068A/AR068B(*)
Symptom Code	99
Damage Code	99
Causal Part Number/Quantity	PEY313350 / 1
Related Part Number/Quantity	DA8A42166 / 1
Labor Operation Code	XXWXRXX
Labor Hours	0.8 hrs.
When short harness is required. (ONLY IF NEEDED)	
Related Part Number/Quantity	FWD: 2921350321 (17.5cm) /1
	AWD: 2921350181 (22.5cm) /1
Labor Operation Code / hours	XXWXTXX / max. 0.4 hrs.

For CX-30, tank screws and short harness are not required

CX-30(DM) – short harness is not required	Fuel pump replacement (FWD)	Fuel pump replacement (AWD)
Process Number	AR068B	AR068B
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PAY113350 / 1	PAY113350 / 1
Related Part Number/Quantity	BJT642165 / 1	DGJ442165 / 1
	GP9B42693 / 1	GP9B42693 / 1
Labor Operation Code	XXWXRXX	XXWXRXX
Labor Hours	0.8 hrs.	0.8 hrs.

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CX-5(KF)	Fuel pump replacement (PY Engine) Non-Turbo and PYUD Engine	Fuel pump replacement (PYT Engine) Turbo AWD
Process Number	AR068A/AR068B(*)	AR068A/AR068B(*)
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PEY313350 / 1	PYY213350 / 1
Related Part Number/Quantity	BBM242166A / 1	BBM242166A / 1
Labor Operation Code	XXWXRXR	XXWXRXR
Labor Hours	0.9 hrs.	0.9 hrs.
When short harness is required. (ONLY IF NEEDED)		
Related Part Number/Quantity	2921350021 (20cm) /1	
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.	

CX-9(TC)	Fuel pump replacement (FWD)	Fuel pump replacement (AWD)
Process Number	AR068A/AR068B(*)	AR068A/AR068B(*)
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PYY113350 / 1	PYY213350 / 1
Related Part Number/Quantity	BBM242166A / 1	BBM242166A / 1
Labor Operation Code	XXWXRAR	XXWXRBR
Labor Hours	1 hrs.	1.2 hrs.
When short harness is required. (ONLY IF NEEDED)		
Related Part Number/Quantity	2921350321 (17.5cm) /1	
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.	

**WARRANTY INFORMATION – ALL MODELS
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Mazda2(DJ)	Fuel pump replacement
Process Number	AR068A/AR068B(*)
Symptom Code	99
Damage Code	99
Causal Part Number/Quantity	P5Y113350 / 1
Related Part Number/Quantity	DA8A42166 / 1
Labor Operation Code	XXWXRXR
Labor Hours	0.8 hrs.
When short harness is required. (ONLY IF NEEDED)	
Related Part Number/Quantity	2921350321 (17.5cm) /1
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.

2018 Mazda3 (BN)	Fuel pump replacement (JP Built)	Fuel pump replacement (MX Built)
Process Number	AR068A/AR068B(*)	AR068A/AR068B(*)
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PEY113350 / 1	PEY113350 / 1
Related Part Number/Quantity	BBM242166A / 1	BJT642166A / 1
Labor Operation Code	XXWXRXR	XXWXRXR
Labor Hours	0.8 hrs.	0.8 hrs.
When short harness is required. (ONLY IF NEEDED)		
Related Part Number/Quantity	921350321 (17.5cm) /1	
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.	

Mazda3 (BP) tank screws and short harness are not required

2019-2021 Mazda3 (BP)	Fuel pump replacement (FWD)	Fuel pump replacement (AWD)
Process Number	AR068B	AR068B
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PAY113350 / 1	PAY113350 / 1
Related Part Number/Quantity	BJT642165 / 1	BEET42165 / 1
	GP9B42693 / 1	GP9B42693 / 1
Labor Operation Code	XXWXRXR	XXWXRXR
Labor Hours	0.8 hrs.	0.8 hrs.

**WARRANTY INFORMATION – ALL MODELS
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Mazda6(GL)	Fuel pump replacement (PY Engine AND PYUD Engine)	Fuel pump replacement (PYT Engine)
Process Number	AR068A/AR068B(*)	AR068A/AR068B(*)
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PEY113350 / 1	PYY113350 / 1
Related Part Number/Quantity	BBM242166A / 1	BBM242166A / 1
Labor Operation Code	XXWXRXR	XXWXRXR
Labor Hours	0.8 hrs.	0.8 hrs.
When short harness is required. (ONLY IF NEEDED)		
Related Part Number/Quantity	2921350321 (17.5cm) /1	
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.	

MX-5(ND)	Fuel pump replacement (RHT)	Fuel pump replacement (Soft top)
Process Number	AR068A/AR068B(*)	AR068A/AR068B(*)
Symptom Code	99	99
Damage Code	99	99
Causal Part Number/Quantity	PEY313350 / 1	PEY313350 / 1
Related Part Number/Quantity	BBM242166A / 1	BBM242166A / 1
Labor Operation Code	XXWXRBR	XXWXRAR
Labor Hours	1.7 hrs.	1.5 hrs.
When short harness is required. (ONLY IF NEEDED)		
Related Part Number/Quantity	2921351074 (25cm) /1	
Labor Operation Code / hours	XXWXTXR / max. 0.4 hrs.	

TOWING – ALL CLAIMS EXCEPT NPF – MUST ADHERE TO WARRANTY POLICY FOR TOWING DOCUMENTATION.

Sublet type code	K1
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WARRANTY INFORMATION – ALL MODELS
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WARRANTY INFORMATION - WHEN NO PROBLEM / OTHER PROBLEM FOUND (NPF -
ISSUE IS NOT RELATED):

ALL MODELS	No Problem Found/Other problem found. Must have customer complaint
Process Number	AR068A/AR068B(*)
Symptom Code	99
Damage Code	99
Causal Part Number/Quantity	7777SPY77 / 0
Labor Operation Code	XXWXSXCX
Labor Hours	0.2 hrs.