



**Bulletin No.:** PIC6574A  
**Published date:** 11/19/2024

## Preliminary Information

### PIC6574A Black Radio Screen

#### Models

**Brand:** Chevrolet Trax    **Model:** 2024    **Model Years:** 2024    **VIN:** All    **from to:** All All    **Engine:** All    **Transmissions:** All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	IOR
<b>Condition</b>	A customer may comment that their radio display may have gone blank.
<b>Cause</b>	This may be due to software anomaly or a loose/defective LVDS cable

#### Correction:

First verify that the LVDS connection at the radio control, Instrument panel display, and radio are seated properly.

If there is a bad/loose connection, correct the condition and retest

If the connections were seated properly, or after correcting a loose connection and the condition still exists, replace the LVDS cable.

If the condition still exists after LVDS cable replacement, **do not replace the radio** and contact TAC


#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486278	Verify LVDS connections at Radio, Radio control, and IPC display	0.8 Hr.
Add time	Replace LVDS cable	1.0 Hr.
*This is a unique Labor Operation for Bulletin use only.		

## **Version History**

<b>Version</b>	<b>2</b>
<b>Modified</b>	<b>09/27/2024 - Created. 11/19/2024 - Updated to add direction to not replace the radio</b>

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