



# Technical Service Bulletin

## 96 HomeLink buttons in mirror not working / Garage door opener cannot be programmed

96 24 10 2076088/1 November 19, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5 Sportback, S5 Sportback, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2025	All	Not Applicable

### Condition

#### Customer States:

- HomeLink cannot be programmed. There is no reaction when HomeLink buttons in the rearview mirror are pressed.

#### Workshop Findings:

Technical Background 1      The customer statement can be reproduced.

### Technical Background 1

Incorrect Homelink button implementation in the Target data container (ZDC) for the Vehicle Central Electrical System control module, J519 (Address word 0009).

### Production Solution

Optimized target data container (ZDC) for Vehicle Central Electrical System control module, J519 (address word 0009).

### Service

- Follow all instructions in TSB [→ 2011732](#): 00 Software Version Management (SVM), operating instructions.



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2. Update the J519 (0009) using the SVM action code as listed in the table below, if necessary:

Model	Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number (or higher)	New Target Data Container Version (or higher)	SVM Code Input
A4	8W1909514J	*	8W1909514K	*	<b>09A061</b>
A5	8W6909514J	*	8W6909514K	*	<b>09A061</b>
Q5	80C909514G	*	80C909514K	*	<b>09A061</b>

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> <li>For Inventory Vehicles: 910</li> </ul>		
<b>Service Number:</b>	9710 For Inventory Vehicles: S644		
<b>Damage Code:</b>	0039 For Inventory Vehicles: 0010 Manufacturer's Code: AUN		
<b>Labor Operations:</b>	Software Update	0151 0010	See SRT with associated operations
	Software Update	0151 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2076086/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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## Additional Information

All part and service references provided in this TSB (**2076088**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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