



Technical Service Bulletin

93 Repair Authorization: Charge port
93 24 36 2075890/1 November 22, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron, Q8 e-tron Sportback, SQ8 e-tron, and SQ8 e-tron Sportback	2024	All	Not Applicable

Condition

Customer states:

- Unable to charge the vehicle using level 2 or level 3 DC chargers.
- Charge port indicator turns red.
- “Charge System Malfunction” warning is present in the cluster.

Workshop findings:

One or more of the following DTCs may be stored in the high-voltage battery charger, J1050 (address word 00C6):

- **P33E200:** Charging socket B electrical error.
- **P33E500:** Fast battery charging (DC) Charge stn., initialization error.
- **P33E300:** Charge socket A Communication malfunction.
- **P33E400:** Charging socket B Communication malfunction.

Technical Background 1

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information on the DTC codes for the vehicles listed above, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

No changes to production have been made, as no issue has been identified.

Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition. Verify the condition.



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If the vehicle is within the New Vehicle Limited Warranty, contact a TAC consultant before proceeding. Please attach the DTC and diagnostic log to the TAC Web Ticket.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2075890**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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