



Technical Service Bulletin

93 PSS Q8 e-tron drive system fault, electrical system fault U0ADC00, P0AE000, P2BCA00; U059B00

93 24 28 2073482/2 November 7, 2024. Supersedes Technical Service Bulletin Group 93 number 24-46 dated March 22, 2024 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|---------------------------------------------------------------------|------|-----------|----------------------------|
| Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ Sportback e-tron | 2024 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|------------|-----------------------------------------|
| Revision | Date | Purpose |
| 2 | - | Revised <i>Service</i> (Updated SW ETA) |
| 1 | 05/22/2024 | Initial publication |

Customer states:

At the time of the complaint, the vehicle was at an AC charging station.

AND

The drive system could not be activated.

AND

The following error messages appear in the instrument cluster after switching on the vehicle.

- Drive system: fault. Safely stop vehicle.
- Electrical system: fault. Safely stop vehicle.

Workshop findings:

- The customer statement can be reproduced.

The following DTC entries are logged (static/intermittent) in the control unit for hybrid battery management (008C):

- **U059B00:** High voltage battery switch box, implausible signal
- **P0ADC00:** Hybrid/EV Battery Positive contact control circuit high
- **P0AE000:** Hybrid/EV Battery Negative contact control circuit high
- **P2BCA00:** Battery Charging system, activation positive loader 2, short circuit to positive



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Technical Background 1

Diagnostic aspects of the software are too sensitive.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

NOTICE

If a customer has contacted the dealership regarding this concern, and the vehicle is not operational, before the vehicle is towed to the dealership advise the customer to turn the vehicle off completely for 20 minutes for a bus sleep cycle. The customer should attempt to restart the vehicle after 20 minutes has transpired. If the concern persists, then recommend contacting Roadside to have the vehicle towed to the nearest Certified Audi Service Center.

1. Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is in development and is expected to be available by the end of the 1st quarter of 2025 (subject to change). No repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

A bus sleep cycle may help here If the DTCs are set as static:

- The DTC entries can be deleted after the bus sleep cycle.
- Reassess the complaint.
- It is very unlikely to have the concern happen again after an occurrence.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2073482**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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