



Technical Service Bulletin

91 Audi connect: A5 has incorrect window and locking status

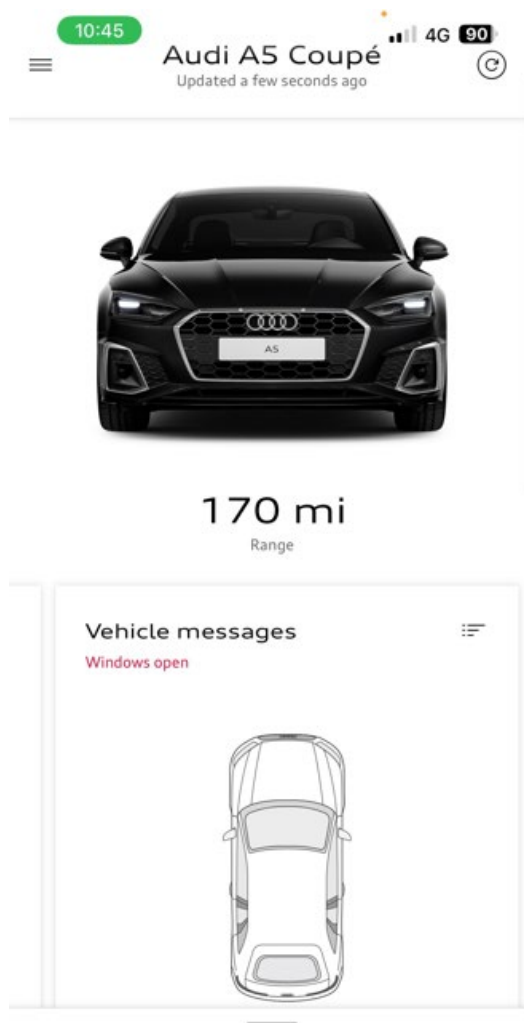
91 24 86 2076099/1 November 22, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5	2024	All	Not Applicable

Condition

Customer states:

The window and locking status for the A5 Coupe, MY 2024, is not displayed correctly in the myAudi app (Figure 1).





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Figure 1. Notification that windows are open, despite them being closed.

Workshop findings:

The complaint can be reproduced.

Technical Background 1

There was a deviation in the target data container for the A5 Coupe.

Production Solution

Not applicable.

Service

1. No repair is required.
2. Do not perform any repairs. Any repairs for this concern may be denied.
3. Instruct the customer that this condition was corrected on the back end and should no longer occur. All instances of this issue should be displayed normally at this time.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076099**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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