



# Technical Service Bulletin

## 91 PSS MIB3: Charging target cannot be adjusted in the MMI

91 24 85 2076055/1 November 22, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron Sportback	2022 - 2025	All	Not Applicable

### Condition

This PSS applies to MY22 – MY25 Q4 e-tron, and Q4 Sportback e-tron.

#### Customer states:

- The charging target setting cannot be adjusted.

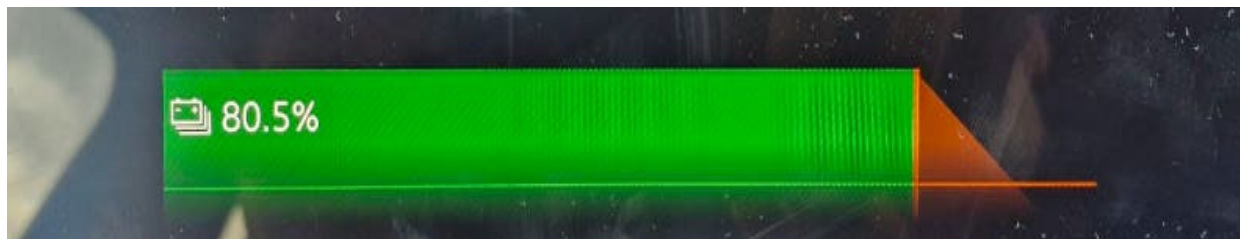


Figure 1: Charge target setting in the MMI.

#### Workshop findings:

- The customer complaint can be reproduced; the charging target is set to 84% and cannot be adjusted.
- The adjustment options with a plus symbol / minus symbol / red dot is not displayed.

### Technical Background 1

Technical background is still under analysis.

### Production Solution

Not applicable



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## Service

1. Explain to the customer that the complaint is currently under analysis. More information regarding the implementation of a measure is expected to be available by the end of the 1<sup>st</sup> quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (*Related Links >> Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

### CAUTION

**Replacing parts or attempting repairs will not fix the problem. Unjustified labor/replacement parts will be charged back. Invoicing under warranty is not permitted.**

## Additional Information

All part and service references provided in this TSB (**2076055**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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