



Technical Service Bulletin

64 PSS Warning message in instrument cluster: "Exit warning: fault. Please Contact Workshop" DTC B122B11

64 24 03 2076109/1 November 27, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2025	All	Not Applicable

Condition

Customer States:

- The yellow warning message "**Exit warning: fault. Please contact workshop**" appears in the instrument cluster after getting into the vehicle and selecting a gear.

Workshop Findings:

The customer complaint cannot always be reproduced.

The DTC **B122B11 – Central Locking motors Short Circuit to ground** is stored in any of the following modules:

- Driver Door Electronics module, J386 (address word 0042).
- Front Passenger Door Electronics module, J387 (address word 0052).
- Driver Side Rear Door Electronics module, J388 (address word 00BB).
- Passenger Side Rear Door Electronics module, J389 (address word 00BC).

Technical Background 1

Due to a combination of factors, incorrect short circuit detection of the central locking motors may occur.

Production Solution

Modified target data container implemented in production **CW 48/24**.

Service

- Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2025 (subject to change) and that no repairs are necessary at this point.
- Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).



Technical Service Bulletin

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076109**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.