



Technical Service Bulletin

57 Repair Authorization - Door seal colored green

57 24 68 2076112/1 November 25, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 - 2025	All	Not Applicable

Customer states:

- The inner door seal is colored green.

Workshop findings:

- The inner door seal is colored green.

Technical Background 1

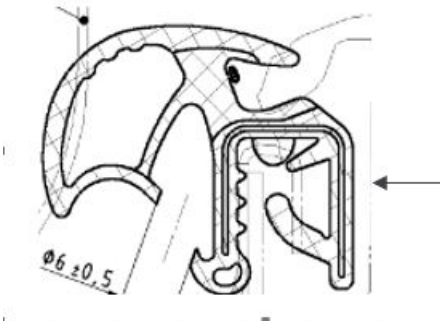
The cause of the green discoloration is currently being analyzed (Figure 1).



Figure 1: Example of the green discoloration.

For further analysis, we need the date of manufacture/extrusion date of the affected door seal.

This date can be found on the inside of the door seal (Figure 2) as well as in the example (Figure 3).





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Figure 2: Cross-section of door seal with position (arrow) of date of manufacture/extrusion date.



Figure 3: Depiction of manufacturing date/extrusion date.

Production Solution

Not applicable.

Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

1. Verify the condition.
2. If the vehicle is within the New Vehicle Limited Warranty, contact the TAC consultant before proceeding.
3. **Please attach a clear photo of the door seal that is the subject of the complaint, AND a photo with the production date/extrusion date of the door seal that is the subject of the complaint to the TAC ticket.**

To ensure a reference to the vehicle, the photo must include the chassis number and the date. The photo must not be edited. The photo should be in focus and be taken with sufficient illumination. A high resolution is not necessary. If appropriate, please mark the location of the problem so that parts analysis have a clear reference to the complaint. Please ensure that the photo documentation does not show any persons and/or faces, vehicle registration numbers (license plates) or customer data.

We reserve the right to only pay out for warranty claims after thorough checks if a reporting obligation is not observed. We apologize for any inconvenience caused if delays in processing occur as a result.



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Complaints already covered by a TSB in HST (ELSA) are exempt from this reporting obligation.
On behalf of AUDI AG, thank you for your assistance.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076112**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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