



Bulletin No.: PIT6276

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Preliminary Information

PIT6276 Diagnostic Tips: Service Keyless Entry Message With No Related DTCs

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	Escalade Models	2021 - 2025	All	All All	All
Chevrolet	Silverado	2019 - 2025	All	All All	All
Chevrolet	Suburban	2021 - 2025	All	All All	All
Chevrolet	Tahoe	2021 - 2025	All	All All	All
GMC	Sierra	2019 - 2025	All	All All	All
GMC	Yukon Models	2021 - 2025	All	All All	All

Involved Region or Country	North America
Condition	Some customers with passive keyless entry may comment of a Service Keyless Entry message and there will be no related DTCs.
Cause	The cause of this condition could be an issue with one of the outside door handle switch inputs.

Correction:

Please follow the SI diagnostics for "Keyless Entry System Malfunction", which includes checking the exterior door handle switches to verify the parameters change in the scan tool.

If the parameter is not changing for a certain exterior door handle switch it could be caused by several things such as the door handle switch, wiring/connections between the door handle switch and module, etc.

Additionally, there has been cases where aftermarket exterior door handle covers have been installed and they have been known to interfere with the proper operation of the door handle switch.

In these cases, the aftermarket covers should be removed.

Warranty Information

Any concerns or damage that occurs as a result of vehicle modification may not be covered under the Terms of the New Vehicle Limited Warranty.

Version History

Version	1
Modified	11/7/2024 - Created.

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